TL-2000

Distributed by Aiphone

Telephone Entry System with Access Control

INSTALLATION AND OPERATION MANUAL



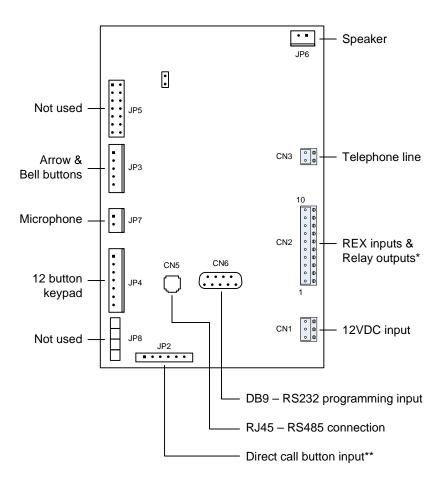
TABLE OF CONTENTS

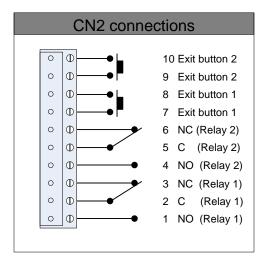
TL-2000 Connection diagram	4
TL-2000 Basic setup instructions for Installer	5
Installation (starting up program, changing time and date)	6
Installations screen (existing installation, new installation)	7
Details of Installation screen (parameters)	
Configuration of Installation screen	
Relay configuration	8
Communication Time	9
Speaker / Microphone Volume	9
Ring time out	
Period Types	
Start / Stop time settings for Period Groups	10
Relay activation rules during Periods	
Call activation rules during Periods	
Holiday date setting	
Screens & Keypad Parameters	
Backlight activation time setting	12
Scroll display speed	
Alphanumerical quick-find	
Messages	
Turn pre-recorded messages on / off	12
Message volume	
Keypad beep activation and volume	
Pre-recorded message description	
Dialing & Call Progress Detection	10
Ringing tone settings	13
Busy tone settings	
Sensitivity level – Voice detection	
Caretaker	13
Caretaker details	1.4
Managing Agent	14
Managing agent details	15
Installation Company	13
Installing company details	15
Call-Buttons	10
Enabling external call-buttons	16
<u> </u>	10
Sharing Telephone line	16
RS-485 / Sharing Telephone line settings	10
Residents and Access	
Tel+Access	47
Creating a resident with telephone and access	17
Access Only	40
Creating a resident with access only	
Services	
Call Log	20
Screens	
How to change and create a custom screen	20
Audio Messages	22
How to change and create a custom audio message	
Software	21
Loading	24
Data transfer	21

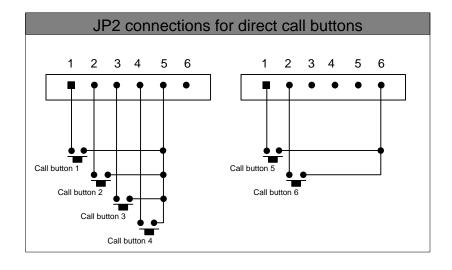
Uploading to Panel	
Downloading to PC	
General info	
General information	23
Keypad Codes	23
Comments	23
Printing	
Printing data	24
Exit	
Exit installation	24
Help	
Help with install	25
Update Menu – General Screen	
Clock change – Daylight savings time	
Holidays	26
Managing Agent Keypad Code	26
Installation Company Keypad Code	
Update Installations	27
Change passcodes	
Update time	28
Options Menu – General Screen	
Change Password	
Reset Database	
Backup Database	
Restore Database	
Reindex Database	
Specifications	30
Default Parameters	
Default Messages	31

TL-2000 Connection diagram









TL-2000 Basic set up instructions for Installer

Install program from CD. Refer to page 6.

Refer to page 6.

Select **Installation** from the general menu, and click on the **new** icon. Fill out New Installation screen accordingly. Refer to pages 6-8. Change the **Parameters** as desired from the **Details of Installation** window. Refer to pages 8-16. Enter Caretaker and or Managing Agent information as desired. Refer to pages 14-15. Select Tel+Access from the Residents tab in the Details of Installation window, and click on the new icon. Fill out the **Resident's Details** window as desired. Close window and repeat process until all residents are entered. Refer to page 17-18. Click Loading tab from the Details of Installation window. Click Configure button to assign the proper COM port. Click the **Connect Now** button to connect with the panel. Refer to pages 21-22 Click Parameters button to upload the Parameters to the panel. Click Residents button to upload the Residents' information to the panel. Refer to pages 21-22 Close program.

Run program and choose Supervisor from the start up screen. Default password is "super".

Installation

Install the TL-2000 installation program from the provided CD.

Open the TL-2000 program.

Once open choose one of the three available user types.

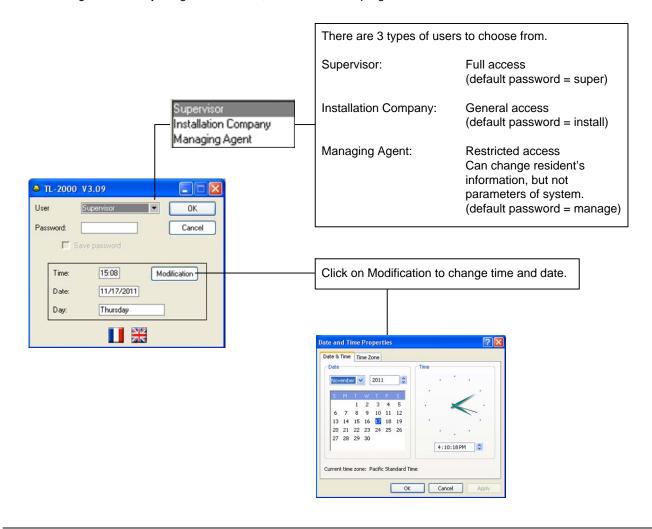
Supervisor – Allows for full access of all aspects of the program, including the ability to change the parameters of the size of the system. Typically used for managing multiple installations.

Installation Company – Allows for access to all aspects of the program, not including changing parameters of the system. Recommend to be used by installer.

Managing Agent – To be used by end user to add, remove, or change tenant names.

Adjust the time and date by clicking on the Modification button.

After choosing user and adjusting time and date, click OK to enter program.



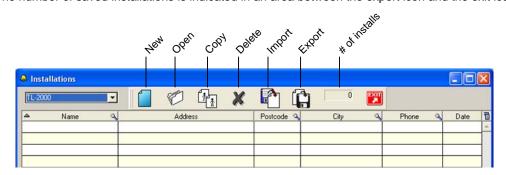
General Screen:

To begin a new installation, click on the Installation button in the general screen menu.



Installations Screen:

At the top of the menu there are icons that allow you to create a new installation, open an existing installation, or copy and delete existing installations. In addition there are icons that allow you to import and export data from TL-2000 entry panels. The number of saved installations is indicated in an area between the export icon and the exit icon.



Existing installation:

To open an existing installation double click on the installation, then click on the open icon.

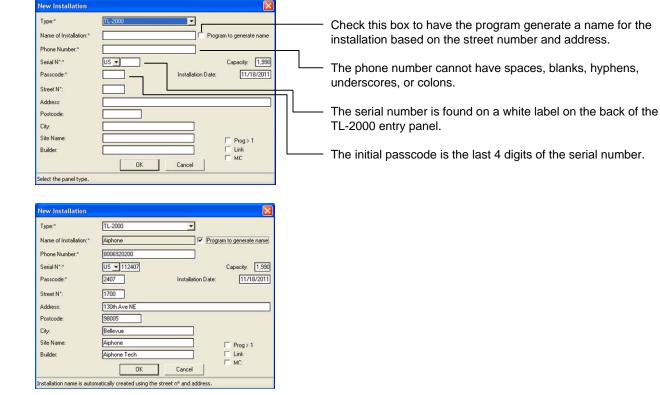


New installation:

While in the **Installations** window, click on the **new** icon.



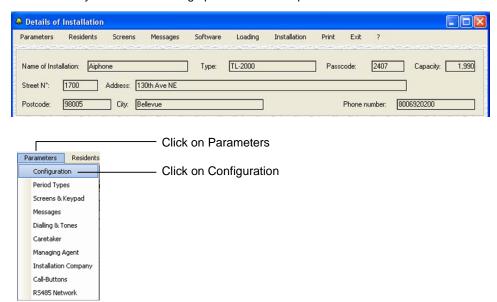
The **New Installation** window will appear. Fill in the appropriate information. Please note the Serial number is on a white sticker located on the back of the TL-2000 entrance panel. The Passcode is the last 4 digits of the Serial number.



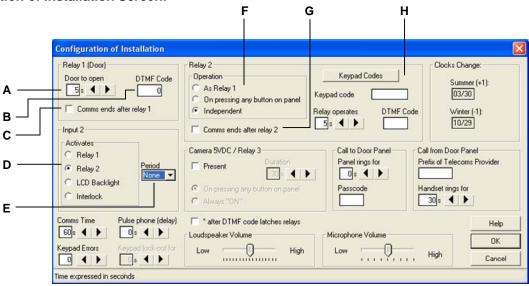
Click OK after filling in information.

Details of Installation Screen:

Upon clicking OK on the new installation window or opening an existing installation, the **Details of Installation** screen will be displayed. This allows you access to change parameters of a specific installation.



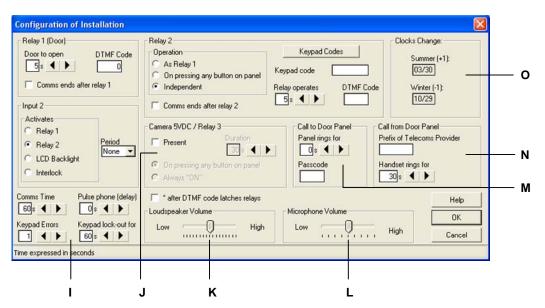
Configuration of Installation Screen:



- A) Relay 1, allows you to adjust the time that Relay 1 is active when released by the keypad code or resident. The default time is 5 sec., the maximum is 300 sec.
- **B) DTMF Code**, allows you to enter a code that will allow the resident to activate relay 1 from their phone when called from the door. The code can be between 1-4 digits.
- **C)** Comms ends after relay 1, checking this box will terminate communication after Relay 1 has been activated.
- **D) Input 2**, can be used to activate Relay 1, Relay 2, illuminate the LCD screen, or activate the Interlock. Default is activating Relay 2. Activating the Interlock prevents input 1 from controlling the relays.

- **E) Period**, allows you to select 1 of 5 different time profiles for the activation of Input 2.
- **F) Relay 2 Operation**, allows you to choose if Relay 2 activates in unison with Relay 1, or when pressing any button on the panel, or to have it act independently when a specific keypad code or DTMF code is used.
- **G)** Comms ends after relay 2, checking this box will terminate communication after Relay 2 has been activated.
- H) Keypad Codes, allows you to enter 4 codes that can be active during specified time periods. Keypad code allows you to activate Relay 2. (min 1, max 8 digits) Relay operates determines how long Relay 2 is active. (min 1 sec, max 300 sec) DTMF code, allows you to enter a code that will allow the resident to activate Relay 2 from their phone when called from the door. The code can be between 1-4 digits.

Configuration of Installation Screen cont.:



- I) Comms Time, allows you to adjust the time that a panel can remain in communication. The call will terminate after the time has expired. (min 10, max 300 seconds) Keypad Errors sets the maximum number of times an incorrect code can be attempted before the entry panel shuts down. (max 9) Keypad Lockout for, sets the amount of time that the keypad will be shut down. (min 10, max 300 sec) Once the keypad has been locked out an error / warning message will be displayed on the panel.
- J) Camera 5VDC / Relay 3, allows you to activate the CN5 connector. Not recommended to use, contact Aiphone for additional information.
- **K)** Loudspeaker Volume, adjusts the speaker volume heard out at the entrance panel.
- **L) Microphone Volume**, adjusts the microphone volume heard at the tenant.

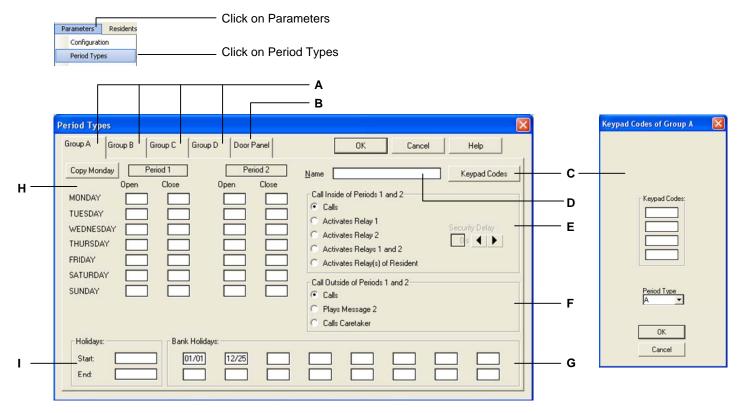
M) Call to Door Panel, allows for a phone to call the entrance panel, provided it has the Passcode.

Panel rings for adjusts the amount of time that the entrance panel will ring when called. (min 0, max 45 sec)
A 4 digit Passcode must be used to turn on this feature.

- N) Call from Door Panel, controls the calls coming from the door panel. Prefix of Telecoms Provider is used if the telecom provider has a unique prefix. Handset rings for sets the time that the entrance panel will ring a telephone number. (min 10, max 300 sec.)
- O) Clocks Change displays the dates specified in the Installation screen under the Update tab in the Summer / Winter Clock Change menu.

Period Types:

Period Types allow you to change the access parameters based on a time schedule. The TL-2000 has 5 different periods that can be scheduled, Group A, B, C, D, and Door Panel. A period type is a 7 day week schedule, with 1 time zone, 2 time zones, or a combination of both. To start, click on **Period Types** from the **Parameters** tab.

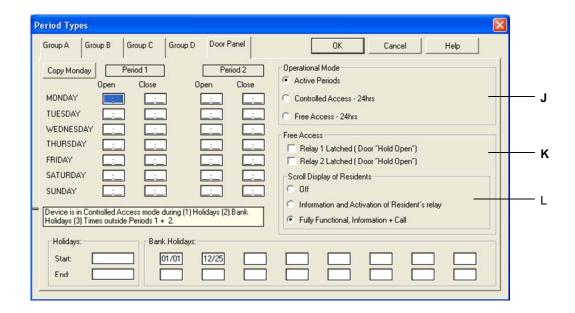


- A) Group A, B, C, D, allows you to select up to four different groups, with each group having its own parameters for door entry controls.
- **B)** Door Panel, allows you to determine what occurs at the door panel during the different periods. (see next page)
- **C) Keypad Codes**, opens a 2nd window that allows you to enter 4 different codes for the specified period. When the codes are entered during the specified period, Relay 1 will be activated.
- **D) Name**, allows you to name the specific periods.
- E) Calls Inside of Periods 1 and 2, will determine what the panel does during the specified periods when the bell button is pressed after locating a tenant. Calls will allow the panel to call a tenant. Activates Relay 1 will activate relay 1 instead of calling the tenant. Activates Relay 2 will activate relay 2 instead of calling the tenant. Activates Relays 1 and 2 will activate relays 1 and 2. Activates Relay(s) of Resident will activate the relay associated with the tenant. Security **Delay** triggers the associated relay after a specified timeframe to give the impression that the entrance was monitored before giving access to building. (max 60 sec)

- F) Call Outside of Periods 1 and 2, will determine what the panel does outside of the specified period. Calls will allow the panel to call the tenant. Plays Message 2 will play pre-recorded message 2 rather than call the tenant. The default message 2 is "Your correspondent cannot be reached at this time, please try again later". Calls Caretaker calls the pre-assigned number rather than the tenant.
- **G)** Bank Holidays will refer to isolated dates that should ignore the specified periods. Enter the month and day numerically.
- H, Period 1, Period 2. Enter the hour and minute for each day for the start and end of the specified period. Put time in the 24 hour format. If all times are the same as Monday, simply click on the **Copy Monday** button to auto-populate the remaining days.
- **I) Holidays**, allows you to enter a start date and end date if sequential days need to ignore the specified periods. Enter as month/day/year.

Period Types (continued):

Select the Door Panel tab.

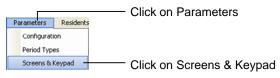


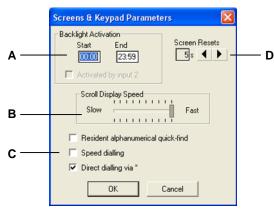
J) Operation Mode, allows you to choose between the different modes available. **Active Periods** are the times between Open and Close during Period 1 and Period 2. When Active Periods is selected, "Free Access" will be displayed on the panel along with an arrow pointing toward the bell button. During this time the door will be released when the bell button is pushed. When Controlled Access -24hrs is selected, the door will not be released unless the proper key code has been used or the tenant releases the door. When Free Access-24hrs is selected. "Free Access" will be displayed on the panel along with an arrow pointing toward the bell button. During this time the door will be released when the bell button is pushed. If the arrows are used to scroll to a name and the bell button is pushed, the tenant will be called.

K) Relay 1 Latched (Door "Hold Open"), when selected, Relay 1 contacts are kept latched for the duration of the specified period. Relay 2 Latched (Door "Hold Open"), when selected, Relay 2 contacts are kept latched for the duration of the specified period. When Free Access and Door "Hold Open" are selected, the display will say "Free Access" with the arrow pointing toward the bell button. However, pressing the bell button will not be necessary as the contacts will remain activated for the specified period.

L) Scroll Display of Residents, allows you to choose between displaying or not displaying the resident's information during the specified period when Free Access is displayed on the panel. Selecting Off will prevent the entrance panel from scrolling to a tenant's name during the specified period. Selecting Information and Activation of Resident's relay will allow the entrance panel to scroll to the tenant's name. Pressing the bell button will activate the associated relay, but will not call the tenant. Selecting Fully Functional, Information + Call will allow the bell button to activate the associated relay, as well as allowing the entrance panel to scroll to a name and call the tenant.

Screens & Keypad Parameters:





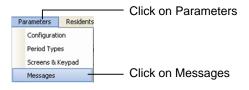
- A) Backlight Activation, brightens the display screen between the start and end times set. When installed in a bright area, you may want to adjust the time so that it is off during daylight hours.
- **B)** Scroll Display Speed, adjusts the scrolling speed when using the arrow keys to scroll through the names.
- **C)** Checking the **Resident** alphanumerical quick-find box, allows the number buttons to be used to "jump" alphabetically. 2=A, 3=D, 4=G, 5=J, 6=M, 7=P, 8=T, 9=W. Enabling this requires that the "#" key is entered prior to any keypad entry code.

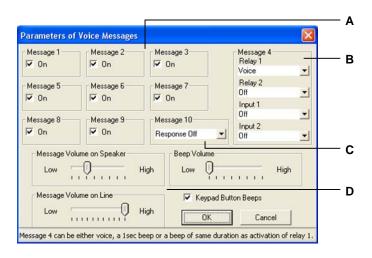
Checking the **Speed dialing** box enables the speed dial feature, allowing visitors to dial tenants by either their apartment number or personal number.

Checking the **Direct dialing via*** box allows a visitor to dial a tenant by pressing the * followed by the tenant's phone number.

D) Screen Resets allows you to adjust the time before the screen resets back to the default screen. (min 2, max 10 sec)

Messages:





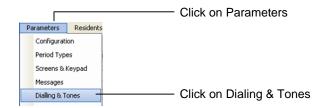
- **A) Message 1-9**, are voice announcements heard at the door panel. Checking the On box will allow that message to be accessed.
- **B) Message 4**, corresponds to the activation of Relay 1 and 2. It can either be a voice message, a single beep, or a beep for the duration of the relay contact.
- **C)** Message 10 has 3 options: Off, On, and Response Off. On allows the message "Call from Door Panel" to be heard at the phone receiving the call and at the panel. Response Off only plays the message at the phone, not at the panel.
- D) Message Volume on Speaker controls the volume heard at the panel. Beep Volume controls the volume of any beeps heard at the panel. Message Volume on Line controls the volume heard by the phone. Checking the Keypad Button Beeps box allows the panel to emit a beep every time a button is pressed.

Messages (Continued):

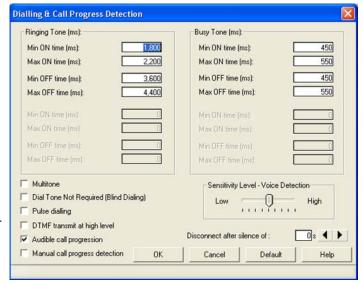
Message #	Pre-recorded Message	Event Type	
Message 1:	"Please wait, your call is in progress"	Each time a call is made.	
Message 2:	"Your correspondent cannot be reached at this time. Please try again."	When a visitor presses the bell button to call a resident outside of Periods 1 & 2. i.e. Off hours or when residents do not want to be disturbed.	
Message 3:	"You have dialed incorrectly."	When a visitor has entered an incorrect telephone number on the panel.	
Message 4:	"Please enter."	A correct keypad code has been entered, or the resident has activated the door release from their phone.	
Message 5:	"Sorry, the line is busy. Please try again later."	When the resident's telephone line is engaged or occupied.	
Message 6:	"Sorry, no answer. Please try again later."	When there is no answer from the resident's telephone number.	
Message 7:	"The code entered is incorrect."	When an incorrect keypad code has been entered on the panel.	
Message 8:	"Sorry your call cannot be made, please try again later."	Spare	
Message 9:	"Please dial your correspondent's telephone number."	Resident's status is protected, requiring visitor to enter resident's telephone number.	
Message 10:	"Call from door panel."	Message heard at resident's phone when receiving a call from the entrance panel.	

Dialing & Call Progress Detection:

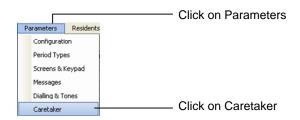
The Dialing & Tones menu should not have to be accessed unless tying into a PABX or other setup with differing parameters.

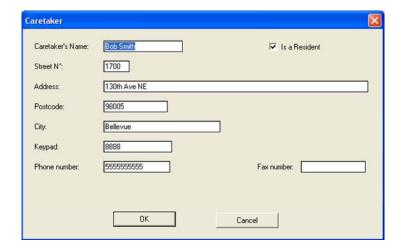


Audible call progression, when selected, allows the panel to hear the progression of a call they make to a tenant. **Manual call progress detection** is used for testing purposes only.

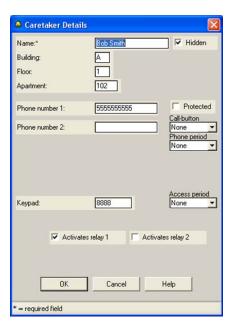


Caretaker:





Enter the **Caretaker** information if applicable. If Caretaker needs to be accessed by the entry panel, check the "**Is a Resident**" box.

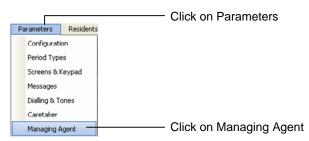


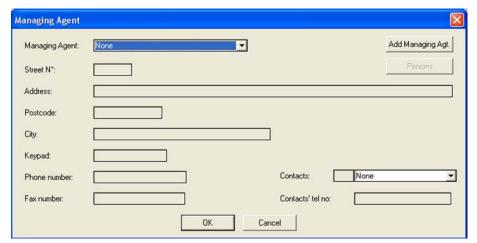
When the "Is a Resident" box is checked, the Caretaker Details window will open. If you need to make changes to this information after you close the window, open it through the Residents tab.

Checking the **Hidden** box will hide all aspects of the Caretaker from the panel.

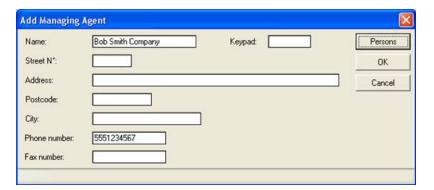
Checking the **Protected** box will require a phone number before a call from the entrance panel will go through.

Managing Agent:





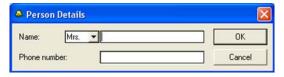
Click on the **Add Managing Agt**. button to open a new window that will allow you to enter in the Managing Agent's information.



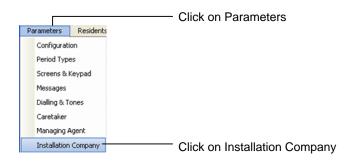
Click on the **Persons** button to open a new window that will allow you to enter in contacts for the managing agent.

Clicking on the **New** button in the contact window will open the **Person Details** window, allowing you to add a contact to Managing Agent.



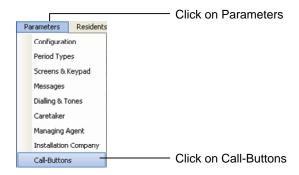


Installation Company:



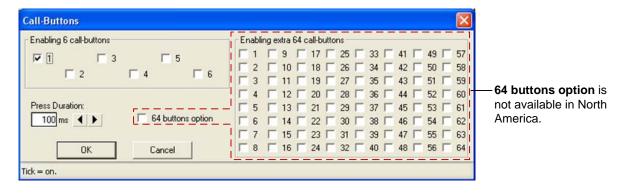
Follow the same process that you used for adding a managing agent and managing agent contacts to add an **Installation Company**.

Call-Buttons:

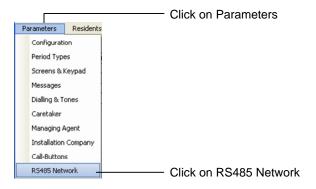


Up to 6 call buttons can be added to the entry panel for quick reference. Check the boxes for the appropriate call buttons you will be adding to JP2 (refer to pg.3)

Press Duration is the time the button must be pressed before the panel launches the call.



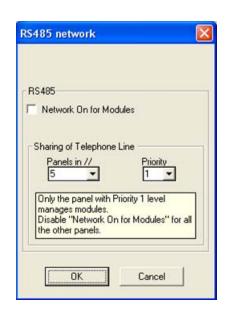
Sharing Telephone Lines:



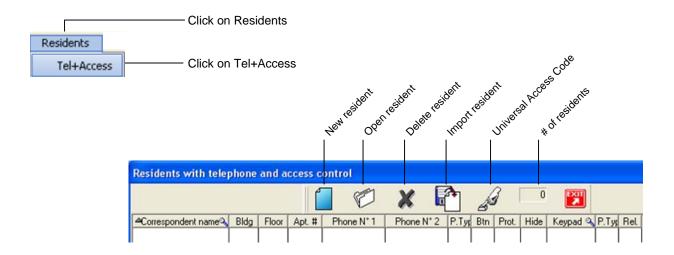
Select how many panels will be sharing the telephone line and set the priority level for each panel. Use the priority drop down box to select the priority level for each of the other panels when logged into each respective panel.

A maximum of 5 TL-2000 panels can be connected together via an RS485 bus. Connect to CN5 on PCB.

Do not check the **Network On for Modules** box. This is used when integrating the panel with other access modules. This is not a supported feature at this time.

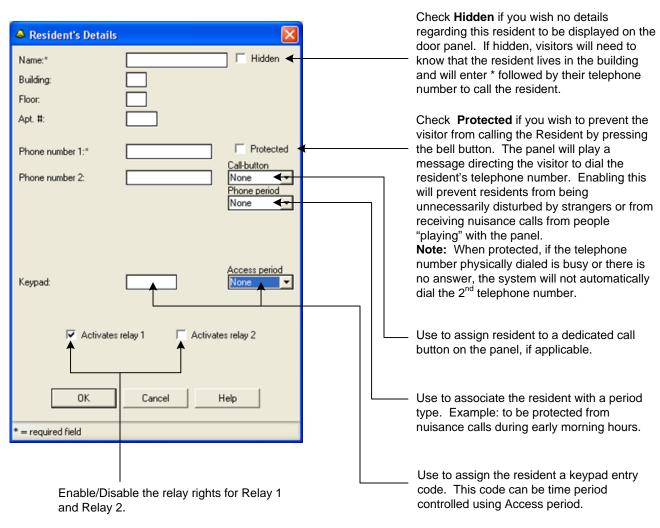


Residents and Access:

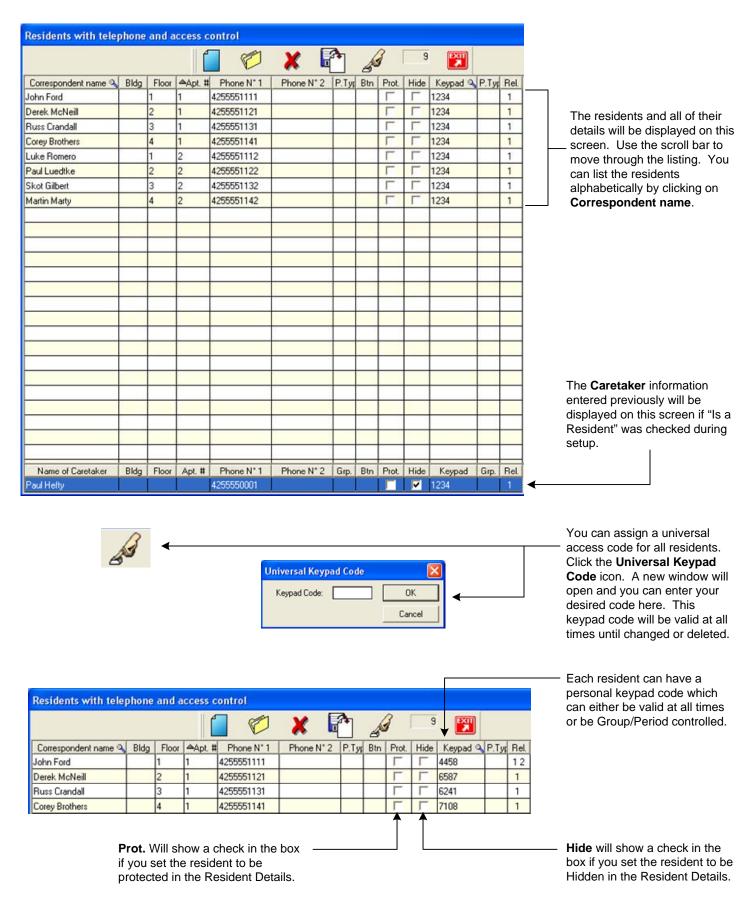




The **Resident's Details** screen will display. Enter the relevant information and click OK when finished.

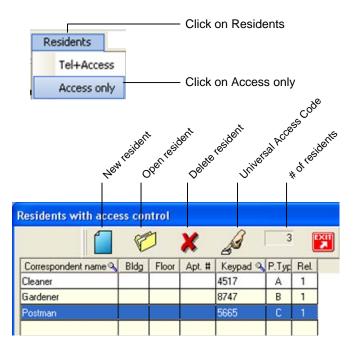


Residents and Access (Continued):



Note: The Protect and Hide check boxes cannot be edited from this page. You must select the resident in question and select the edit icon. This will open the **Resident's Details** page and you can make your changes there.

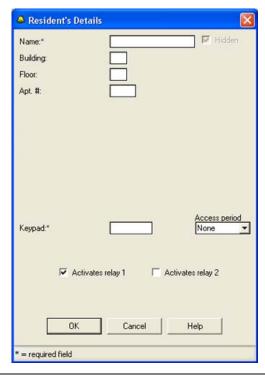
Access Only:



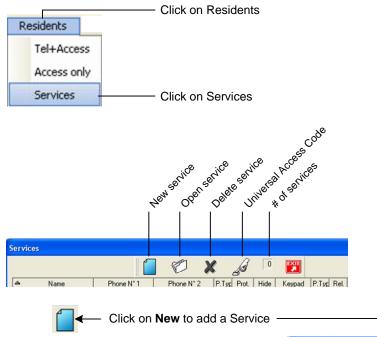
Access Only is used to provide access into the building via a keypad code. A unique code can be set up for persons that may require access to the building. You can restrict usage of the code using Period types.



The **Resident's Details** screen will display. Enter the relevant information and click OK when finished.



Services:



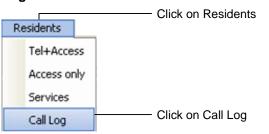
Up to 10 **Services** can be programmed to the entry panel. All of the programming and functions of the Services section and sub screens are the same as the Residents section.

The Important Services – Contact Details screen will display. Enter the relevant information and click OK when finished.

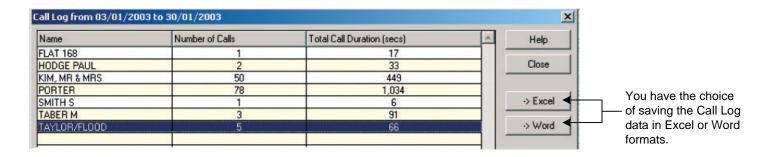
Important Service	es - Contact Details	X
Name:*		▼ Hidden
Phone number 1:		Phone period
Phone number 2:		D _
Keypad:		Access period None
✓ Activates	relay 1	relav 2
OK	Cancel He	elp
* = required field		

Services						
			K	B	3	EXII
Name	Phone N* 1	Phone N* 2	P.Typ	Prot.	Hide	Keypad
Bill Locksmith	2065555678	- Chickenson	D		Г	5678
Joe Plumber	2065551234		D	Г	Г	1234
Mike Electrician	2065554321		D	Г	Г	4321

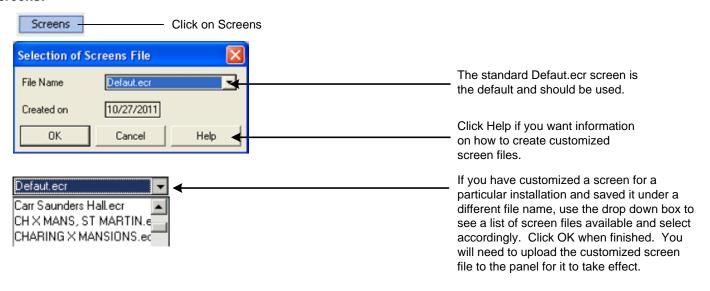
Call Log:



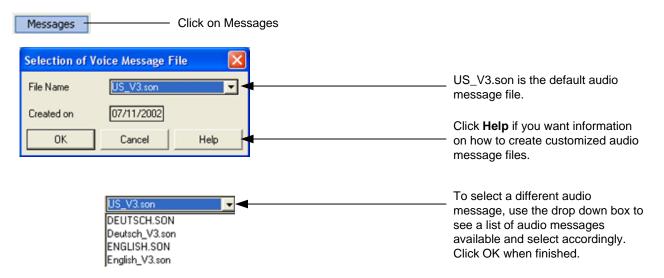
The **Call Log** screen displays the quality and duration of calls made to each resident in the building.



Screens:



Audio Messages:



Software:



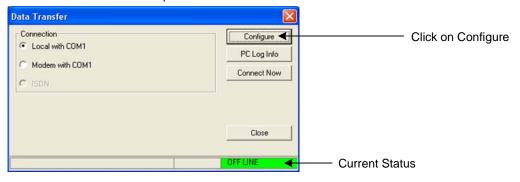
The **Program in the panel** box details the version of software that is being used and allows you to select different versions to use. This is used to update installations with the latest software releases.

Loading:

All programming changes made using the TL-2000 application software must be uploaded from the PC to the panel to take effect.



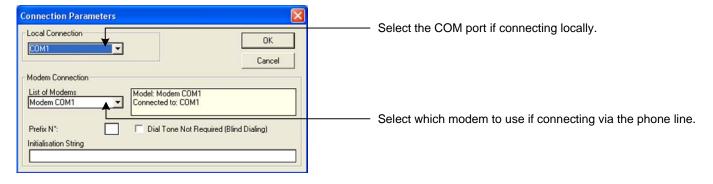
The Data Transfer screen opens.



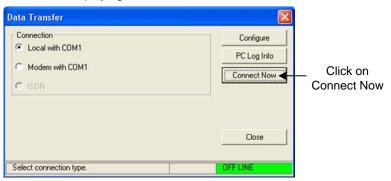
The Connection Parameters screen opens.

Connection to the TL-2000 panel can be made in two ways:

- 1. From a COM (Serial) Port of a Laptop or PC to connector CN6 on the PCB of the panel using a DB9 (null modem) serial cable.
- 2. Remotely from a PC via an analog modem (max speed 33,600 bps) via the phone line.



Click OK when done. The Data Transfer window will display again.

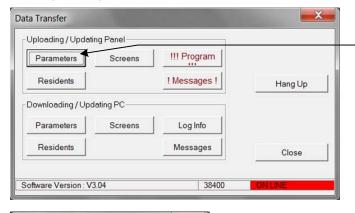


A new Data Transfer screen will display showing the status as "ON LINE".

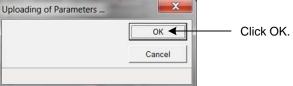


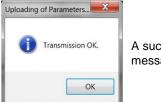
Uploading / Updating Panel:

The programming information must be sent (uploaded) to the Panel to take effect.



Click on Parameters to upload all settings and configurations programmed in all of the Parameter sub-menus and sections.



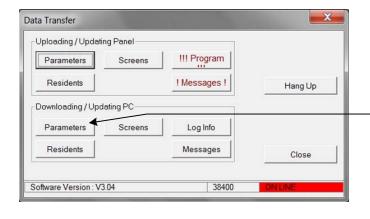


A successful transmission message will appear.

Follow the same procedure when uploading the Residents, Screens, Messages, and Program. **Each section must be uploaded separately.**

When updating an existing installation, it is recommended to download the data from the panel, make your necessary changes, then upload those changes. This will ensure that you do not accidently overwrite any required data.

Downloading / Updating PC:

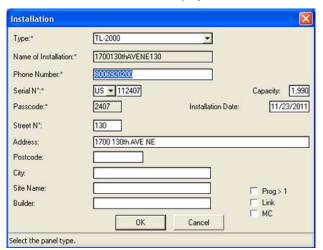


Click on Parameters to import the parameters currently stored in the panel to your PC.

General Information:

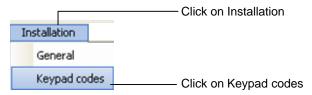


The Installation window will display.



This screen will display all of the general installation information for the particular job / installation you are logged into.

Keypad codes:

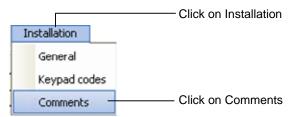


The **Keypad code list** window will display.



This is a list of all of the keypad codes that are programmed for this specific job / installation.

Comments:

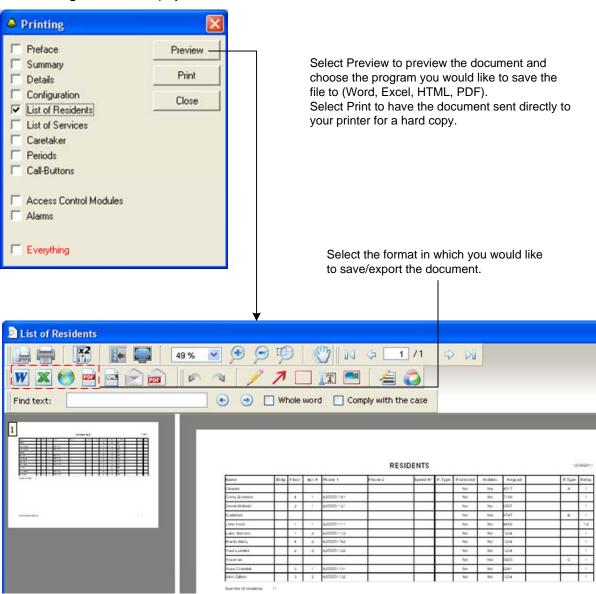


This will direct you to your Word program. This is used to make notes / comments for the installation. The Word document will be defaulted to save as the name of the installation.

Printing:

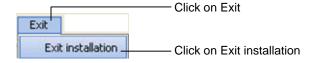


The **Printing** window will display

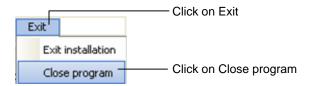


Exit:

To exit an installation:



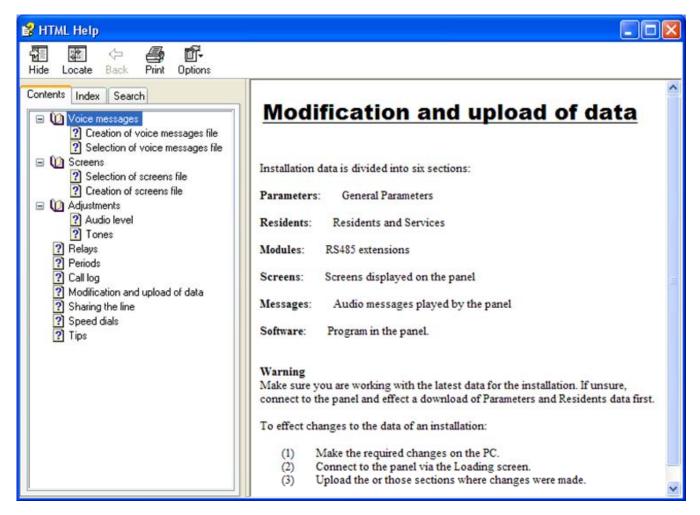
To close the program:



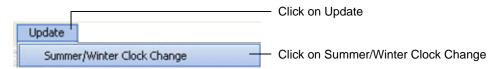
Help:

Click on the Question Mark (?)

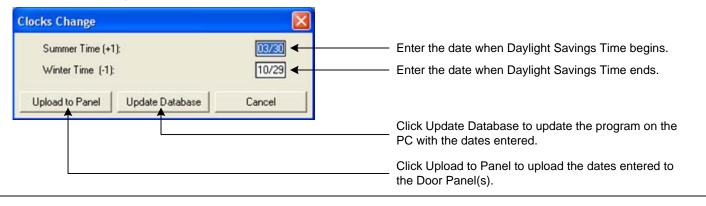
This will open an HTMP Help window. You can use this help window for assistance on how to program the different features of the TL-2000 panel.



Update Menu - General Screen:

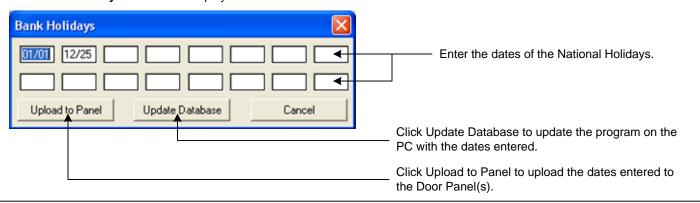


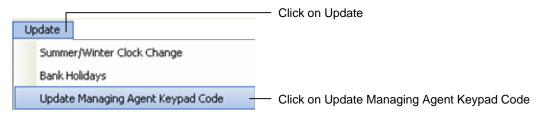
The Clocks Change window will display.



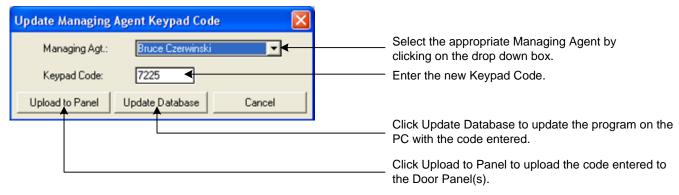


The Bank Holidays window will display.

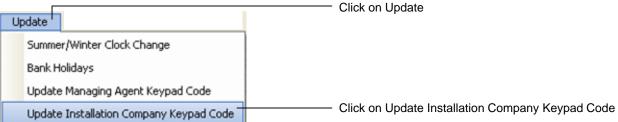


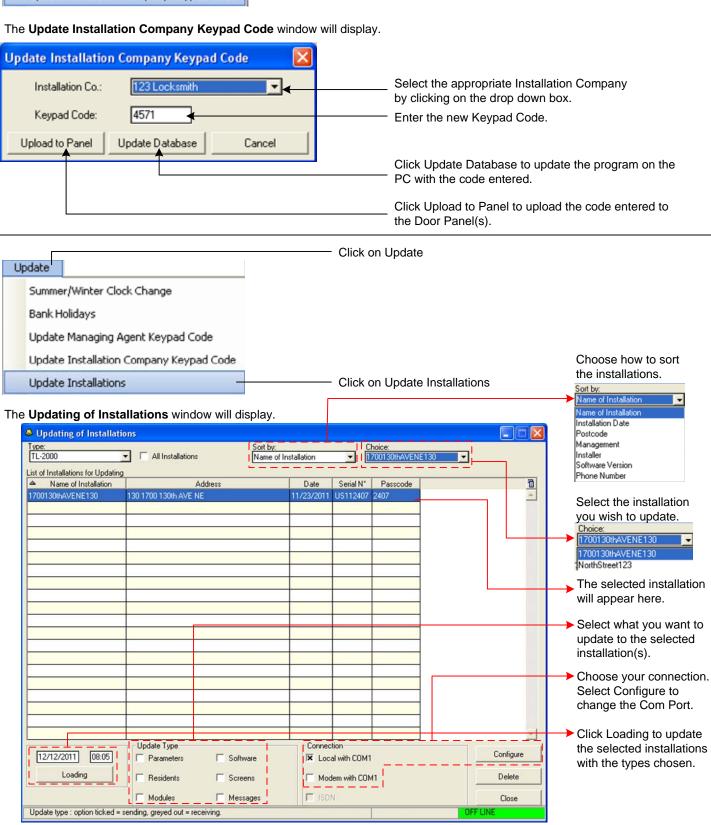


The Update Managing Agent Keypad Code window will display.



Update Menu – General Screen (Continued):

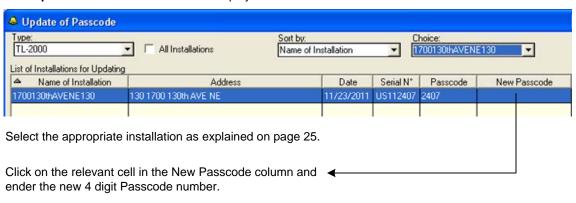




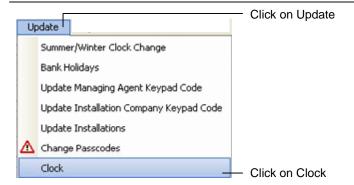
Update Menu – General Screen (Continued):



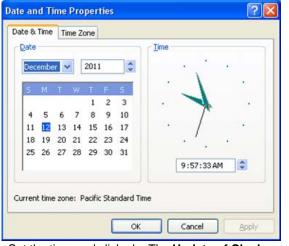
The **Update of Passcode** window will display.



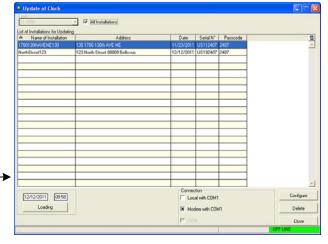




Your PC Date and Time Properties window will display.

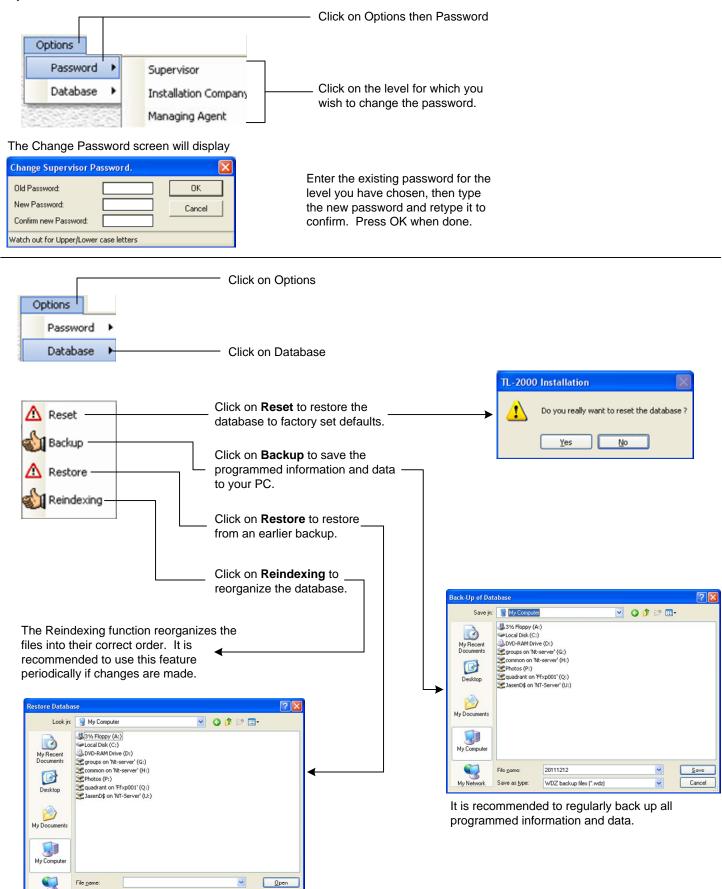


Set the time and click ok. The **Update of Clock** window will display.



Select the installation(s) you wish to set the time on and click on Loading to update.

Options Menu - General Screen:



WDZ backup files (*.wdz)

Specifications:		
Connections	Operator Analog Line (a/b) or PABX extension of the internal telecommunications network of company. Socket to be analog type.	
Telephones	 Standard analog DTMF "Touch Tone" Mobile telephone Cordless phone 	
	Note: Pulse tone compatible.	
REN Loading	 Maximum REN on any PSTN line = 4 If any 3rd party equipment is connected in parallel, for example: burglar alarm, socket, etc. REN loading must not be exceeded. 	
Power Supply	12V DC Regulated	
Power Consumption	450mA at 12VDC	
CE Norms:	EN60950 EN55022 Edition 98 Class B EN55024 Edition 98 Class B	
Telecommunications Norms:	CTR21	
Operating Temperature	5°F to 140°F (-15°C to +60°C) Non-condensing	
Number of Relays	2 (+ 5V DC output, adjustable 1-300 secs)	
Relay Timers	Relay 1 = 1-300 secs Relay 2 = 1-300 secs	
	Relay with ON/OFF period controlled latch mode possibility	
Relay Contact Ratings	Relay 1 = 2 Amps at 12V DC / 1 Amp at 24V DC Relay 2 = 2 Amps at 12V DC / 1 Amp at 24V DC	
Request to Exit	2 (N/O contacts)	
Programming	PC running Windows 98, ME 2000, XP, Vista, or Windows 7. TL-2000 software is available on CD-ROM. 1) From COM Port of a Laptop or PC to connector CN6 on the back of unit (RS232 bus, 38,400 bps). 2) Remotely from a PC via an analog modem (max. speed 33,600 bps) via the PSTN or internal PABX.	
System Capacity	2000 main telephone numbers or extensions + 2000 2 nd telephone numbers.	
Keypad Entry Codes	1 no. per resident = 2000	
Trades via Keypad code	4 codes – Group A (Time Profile A) 4 codes – Group B (Time Profile B) 4 codes – Group C (Time Profile C) 4 codes – Group D (Time Profile D)	
Keypad code length	3-8 digits, any combination	
Trades – button	Yes (Time Profile = Door Panel)	
Key override	Via REX inputs. Override device not provided by Aiphone.	
Non-volatile memory	Yes	
Time, Day, Date, Calendar	Yes	
Material	BS316 grade stainless steel.	
Dimensions	H 13-3/8" x W 6-1/8" x D 1-¾"	

Default Parameters			
Relay No. 1 activated by: Telephone handset code Operation time (sec)	0 5		
Relay No. 2 activated by: Telephone handset code Keypad on panel code	2 4444		
Operational time (sec)	5		
Operational mode	Controlled access – 24 hrs		
Managing Agent keypad code	Off		
Installation Company keypad code	Off		
Communication time (sec)	60		
Handset rings for (sec)	25		
Panel rings for (sec)	6		
ncorrect keypad entries prior to lockout Unlimited			
Keypad lockout for	Off		
Door "Free Access" times	Off		
Audio messages	On		
Ring tones	OP settings		
Busy tones	OP settings		
Default Messages			
Message 1: "Please wait, your call is in progress"			
Message 2: "Your correspondent cannot be real	ached at this time. Please try again."		
Message 3: "You have dialed incorrectly."	Message 3: "You have dialed incorrectly."		
Message 4: "Please enter."	Message 4: "Please enter."		
Message 5: "Sorry, the line is busy. Please try	"Sorry, the line is busy. Please try again later."		
Message 6: "Sorry, no answer. Please try aga	S: "Sorry, no answer. Please try again later."		
Message 7: "The code entered is incorrect."	ssage 7: "The code entered is incorrect."		
Message 8: "The code entered is correct."			
Message 9: "Please dial your correspondent's telephone number."			
Message 10: "Call from door panel."			
Message 1-9 must be in the format wav, A-law, mono, 8000Hz. Message 10 must be in wav, linear 8 bits, mono, 8000Hz.			