

# Importing IX System Configurations into IXG Support Tool

#### Introduction

The IX and IXG Series share many of the same stations, and their programming tools are similar. Therefore, the IX System Configurations can be imported into the IXG Support Tool. However, because the systems are laid out differently, extra steps are needed to preserve the original IX Series settings during the transfer.

#### Limitations

The import will fail if unsupported stations are included in the system configuration. The following stations are not supported:

- IX-MV
- Accessories based on the IX-MV, such as the IX-PA or IX Mobile

If the existing install file contains any of these stations, a new install file will need to be created.

IX-1AS and IX-10AS adaptors show up in IX Support Tool as legacy IX-BA door stations. The settings will import, but the adaptors are not compatible with IXG Series equipment. The adaptors and attached analog door stations will need to be replaced with IX Series models, and the programming will need to be changed to reflect that.

## **Exporting from the IX Support Tool**

Open IX Support Tool. Navigate to File, IX Support Tool Export System Configuration. Click Export



A window will appear. Follow the prompts to choose an easy to access location and click **OK** to finish the export.



#### Importing into IXG Support Tool

Open the IXG Support Tool. Navigate to **File**, <u>Create New System</u>. A new window will open. Scroll to the bottom of the window and click **Import Setting File**.

File	(F) Connection(S) App Integration	Property Management Information	
	Create New System	Company Name *	
	Select Existing System		
	Delete Existing System	↓ ↓	
19	Restore System Settings	Representative Name *	
<b>-</b>	Export System Configuration		
	Export to IXG Supervision Tool	Email *	
۵	IXG Support Tool Settings		
0	Exit	Phone Number *	
		Restore Setting File Import Setting File F	inish Cancel

Follow the prompts to select the folder that was created before. Select the parent folder, since all of the contained files are necessary. Click **OK**.



A new window will appear. By default, every station from the IX settings will be assigned to a different unit. Master and sub master stations will be placed in Commercial Units, while door stations will be put in Outside Areas. The import will work at this point, but most sites that are being converted from IX to IXG will be adding a mobile app gateway. A door station can only call the apps from one unit at a time, so the master stations should be consolidated into as few commercial units as possible. The door stations do not need to be shifted.

Number of M	laster Station	s 8 🗸	Number of Door /	
		U	nit Settings	
Building Nu	Unit Numbe	Unit Type		Master / Tenant S Master / Tenant
01	001	Commercial	Select	0001
01	002	Commercial	Select	0002
01	003	Outside Area	Select	
01 🗡	004	Outside Area	Select	<- Add
			Select	
			Select	
			Select	
			Select	Remove ->
			Select	
			Select	
			Select	,
<				>

## Importing into IXG Support Tool (continued)

Select any field or multiple fields under **Unit Settings** and click **Remove**. Multiple stations can be selected at once by clicking and dragging across the cells. This will move the selected stations over to the **Station List** at the right side of the screen.

					Import D	x s	system Configuration					
Number of N	Master Station	is 8 ~	Number of Door	/ Entrance Stations	10 ~						Required set	ings.
		U	nit Settings							Station	List	
Building Nu	Unit Numbe	Unit Type		Master / Tenant S	Master / Tenant	^		5	Station Nu	Station Type	Station Name	^
01	001	Commercial	Select	0001								
01	002	Commercial	Select	0002								
01	003	Outside Area	Select									
01	004	Outside Area	Select				<- Add					
			Select									
			Select									
			Select									
			Select				Remove ->					
1												-

If desired, the station numbers and names of the master stations can be changed under Station List. Select the stations under **Station List**. Select a cell in the desired unit under **Unit Settings**. Click **Add** to place them in the proper unit.

					Import IX	System	Config	uration				
Number of N	laster Station	s 8 ~	Number of Door /	Entrance Station	s 10 ~						Required set	ting
		U	nit Settings							Statio	on List	
Building Nu	Unit Numbe	Unit Type		Master / Tenant S	Master / Tenant S ^				Station N	Station Type	Station Name	^
01	001	Commercial	Select						0001	IX-MV7-*	Master Station1	
01	002	Commercial	Select						0002	IX-MV7-*	Master Station2	
01	003	Outside Area	Select									
01	004	Outside Area	Select					<- Add				
			Select				_					
			Select									
			Select									
			Select					Remove ->				

Repeat these steps for all master stations as needed. Keep in mind that a Commercial Unit can only house up to eight master or sub master stations.

This will leave some empty units left over. To delete them, click **Select** to bring up a new window, and then click **Delete**. Repeat these steps as necessary.

		U	nit Settings	
Building Nu	Unit Numbe	Unit Type		
01	001	Commercial	Select	
01	002	Commercial	Select	
01	003	Outside Area	Select	
01	004	Outside Area	Select	

Entrance Residential Guard Commercial Inside Area Outside Area Delete			
Residential Guard Commercial Inside Area Outside Area Delete		Entrance	
Guard Commercial Inside Area Outside Area Delete		Residential	
Commercial Inside Area Outside Area Delete		Guard	
Inside Area Outside Area Delete		Commercial	
Outside Area Delete		Inside Area	
Delete		Outside Area	
		Delete	
Residential, Guard, and Commercial units can include mobile apps and a phone number.	Residential, Guard apps and a phone	, and Commercial unit number.	is can include mobile
			Cancel

## Importing into IXG Support Tool (continued)

Once everything is arranged properly, click **Browse** to attempt the import. If an error message appears that the install file cannot be used, a new configuration file will need to be created. If the attempt was succesful, click **Finish** to finalize the import.



The Site Information page will be displayed. Fill out all required information and click Save.

Site Infor	rmation	
Please provide the following information. It may be used for account recovery purposes.		
System ID 🔸		
aiphone		
1-20 alphanumeric characters		
System Password 🔸		
*****		
1-20 alphanumeric characters		
* Required Settings for Mobile App Service		
* Required Settings for Mobile App Service Site Information		
* Required Settings for Mobile App Service Site Information Site Name		
* Required Settings for Mobile App Service Site Information Site Name ◆ Sample Import System		
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION *		
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION *	Download "COUNTRY / REGION" from IXG Cloud Server	
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION *	Download "COUNTRY / REGION" from IXG Cloud Server	
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION * Street address *	Download "COUNTRY / REGION" from IXG Cloud Server	
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION *	Download "COUNTRY / REGION" from IXG Cloud Server	
* Required Settings for Mobile App Service Site Information Site Name  Sample Import System COUNTRY / REGION *	Download "COUNTRY / REGION" from IXG Cloud Server	
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION *	Download "COUNTRY / REGION" from IXG Cloud Server	Cove
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION * Street address *	Download "COUNTRY / REGION" from IXG Cloud Server	Save
* Required Settings for Mobile App Service Site Information Site Name • Sample Import System COUNTRY / REGION * Street address * Apt. suite, bldg Zip Code / Postal Code *	Download "COUNTRY / REGION" from IXG Cloud Server	Save

For more programming steps, use the **IXG Commercial QuickStart Guide** available at <u>www.aiphone.com/ixg</u> to fully configure the imported system.