

## Importing IX System Configurations into IXG Support Tool

### Introduction

The IX and IXG Series share many of the same stations, and their programming tools are similar. Therefore, the IX System Configurations can be imported into the IXG Support Tool. However, because the systems are laid out differently, extra steps are needed to preserve the original IX Series settings during the transfer.

### Limitations

The import will fail if unsupported stations are included in the system configuration. The following stations are not supported:

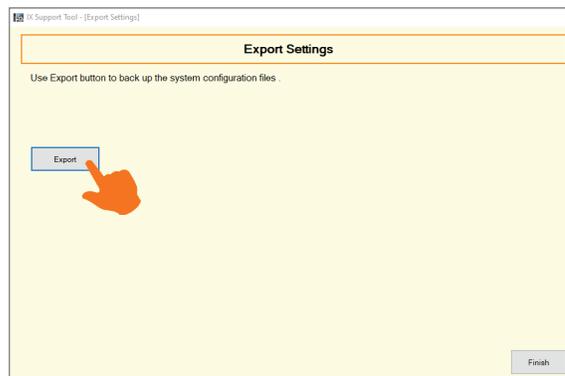
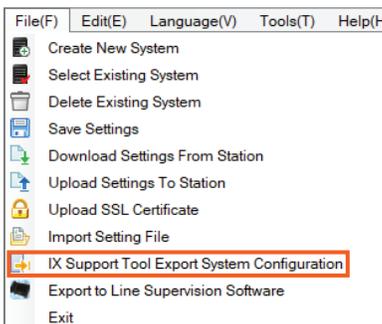
- IX-MV
- Accessories based on the IX-MV, such as the IX-PA or IX Mobile

If the existing install file contains any of these stations, a new install file will need to be created.

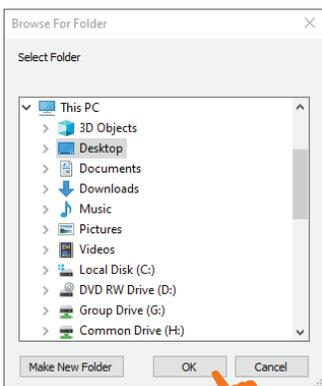
IX-1AS and IX-10AS adaptors show up in IX Support Tool as legacy IX-BA door stations. The settings will import, but the adaptors are not compatible with IXG Series equipment. The adaptors and attached analog door stations will need to be replaced with IX Series models, and the programming will need to be changed to reflect that.

### Exporting from the IX Support Tool

Open IX Support Tool. Navigate to **File**, **IX Support Tool Export System Configuration**. Click **Export**.

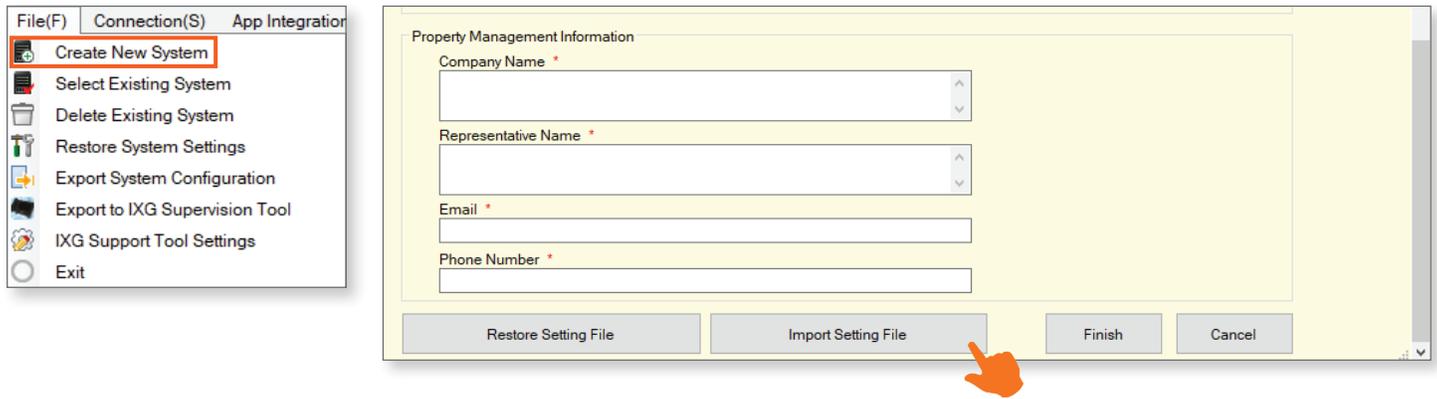


A window will appear. Follow the prompts to choose an easy to access location and click **OK** to finish the export.

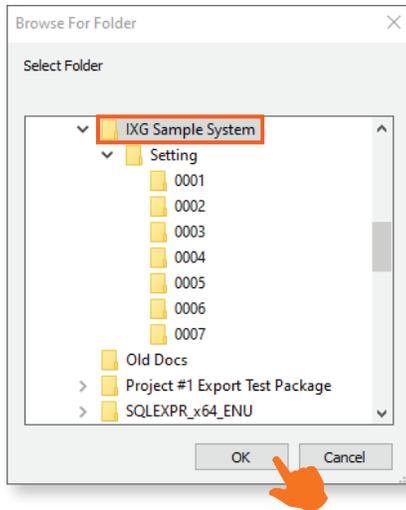


## Importing into IXG Support Tool

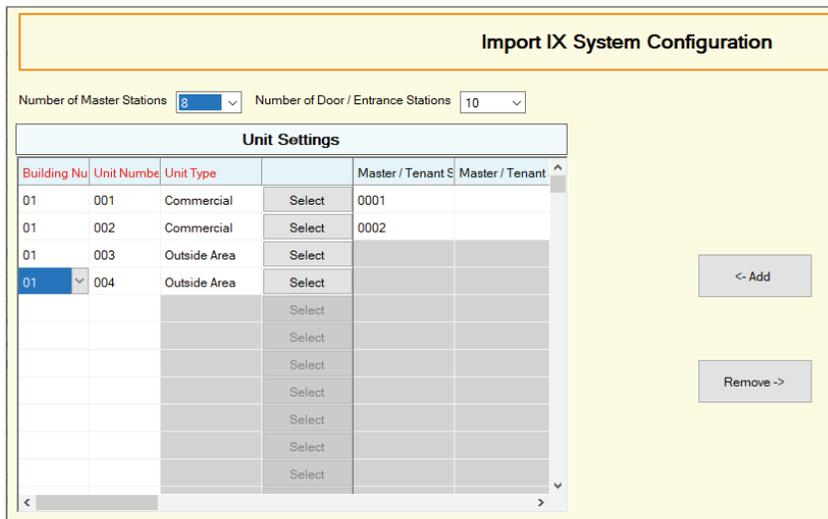
Open the IXG Support Tool. Navigate to **File**, Create New System. A new window will open. Scroll to the bottom of the window and click **Import Setting File**.



Follow the prompts to select the folder that was created before. Select the parent folder, since all of the contained files are necessary. Click **OK**.



A new window will appear. By default, every station from the IX settings will be assigned to a different unit. Master and sub master stations will be placed in Commercial Units, while door stations will be put in Outside Areas. The import will work at this point, but most sites that are being converted from IX to IXG will be adding a mobile app gateway. A door station can only call the apps from one unit at a time, so the master stations should be consolidated into as few commercial units as possible. The door stations do not need to be shifted.



## Importing into IXG Support Tool (continued)

Select any field or multiple fields under **Unit Settings** and click **Remove**. Multiple stations can be selected at once by clicking and dragging across the cells. This will move the selected stations over to the **Station List** at the right side of the screen.

Number of Master Stations: 8 | Number of Door / Entrance Stations: 10

**Unit Settings**

Building Nu	Unit Number	Unit Type	Master / Tenant S	Master / Tenant S
01	001	Commercial	Select	0001
01	002	Commercial	Select	0002
01	003	Outside Area	Select	
01	004	Outside Area	Select	
			Select	

**Station List**

Station Nu	Station Type	Station Name

<- Add

Remove ->

If desired, the station numbers and names of the master stations can be changed under **Station List**. Select the stations under **Station List**. Select a cell in the desired unit under **Unit Settings**. Click **Add** to place them in the proper unit.

Number of Master Stations: 8 | Number of Door / Entrance Stations: 10

**Unit Settings**

Building Nu	Unit Number	Unit Type	Master / Tenant S	Master / Tenant S
01	001	Commercial	Select	
01	002	Commercial	Select	
01	003	Outside Area	Select	
01	004	Outside Area	Select	
			Select	

**Station List**

Station Nu	Station Type	Station Name
0001	IX-MV7-*	Master Station1
0002	IX-MV7-*	Master Station2

<- Add

Remove ->

Repeat these steps for all master stations as needed. Keep in mind that a Commercial Unit can only house up to eight master or sub master stations.

This will leave some empty units left over. To delete them, click **Select** to bring up a new window, and then click **Delete**. Repeat these steps as necessary.

**Unit Settings**

Building Nu	Unit Number	Unit Type	Select
01	001	Commercial	Select
01	002	Commercial	Select
01	003	Outside Area	Select
01	004	Outside Area	Select

**Select Unit**

Entrance

Residential

Guard

Commercial

Inside Area

Outside Area

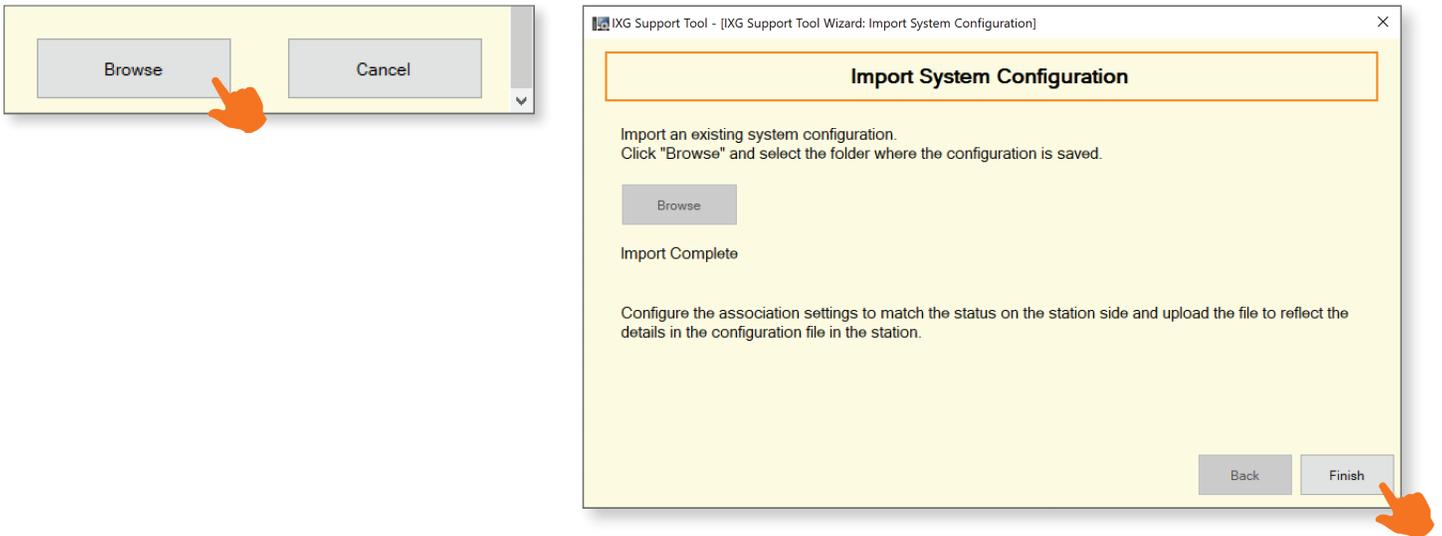
Delete

Residential, Guard, and Commercial units can include mobile apps and a phone number.

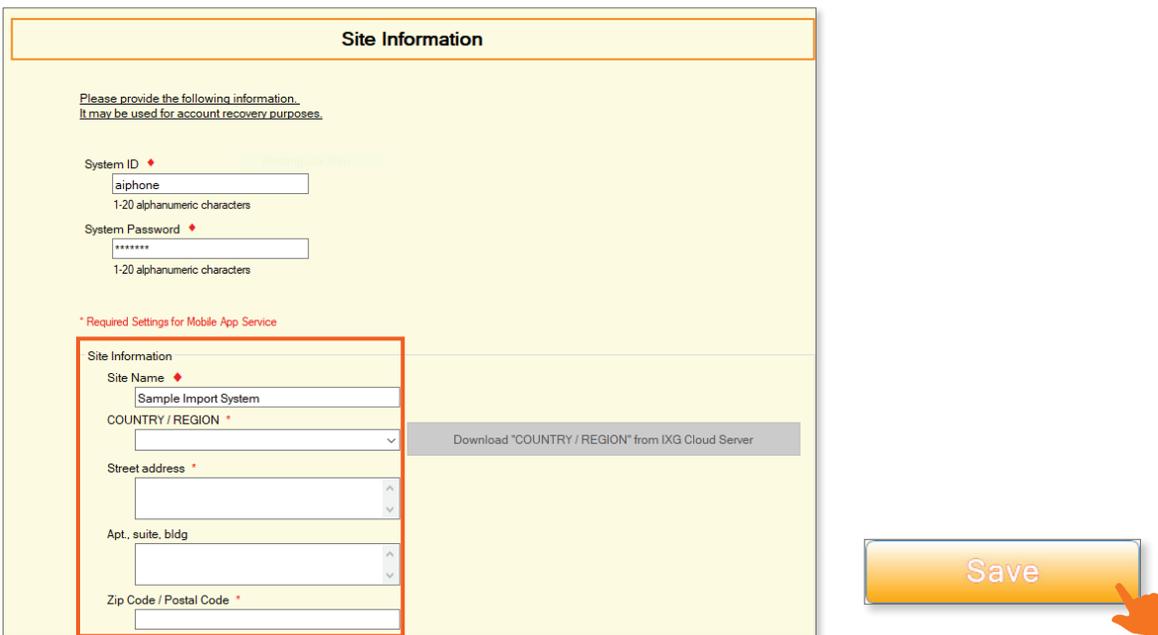
Cancel

## Importing into IXG Support Tool (continued)

Once everything is arranged properly, click **Browse** to attempt the import. If an error message appears that the install file cannot be used, a new configuration file will need to be created. If the attempt was successful, click **Finish** to finalize the import.



The **Site Information** page will be displayed. Fill out all required information and click **Save**.



For more programming steps, use the **IXG Commercial QuickStart Guide** available at [www.aiphone.com/ixg](http://www.aiphone.com/ixg) to fully configure the imported system.