

# **Enabling Secondary Door Release for Door Stations on the IXG Mobile App**

#### Introduction

The IXG Mobile App can be configured to display two different door release sliders. This can be used to unlock separate doors on door stations with two relay outputs. These include models IXG-DM7-HID(A), IX-DV, IX-DVF, IX-SSA, and any door stations based on these models. Extra steps are required to enable the secondary door output on the door station.

## **Enabling Second Door Release Slider on IXG Mobile**

In IXG Support Tool, navigate to **System Information**, <u>Station List</u>. For each listed Intercom App, set the Select column to have a checkmark, and set Door Release Button to Display 1 and 2, then click **Save**.

		ı Unit Number	Station Name	System Information					
Station List	Building Nu			0010					
···· Mobile App List				Video Door Station 1 / IX-DV,IX-DVF(-*)					
Network Camera List				Select	Net	work Camera	Door Release Button		
Group	01	002	Intercom App1	<b>~</b>			Display 1 and 2	~	
Custom Sound Registry							Disable		
							Display 1 Only		
							Display 1 and 2		

### **Enabling Door Release on the Secondary Relay**

Navigate to **Option Input / Relay Output Settings**, <u>Relay Output</u>. Use the [Display Settings] menu at the top of the page to switch to <u>Relay Output 2</u>.



# Enabling Door Release on the Secondary Relay (continued)

Use the drop-down under Function to set the relay's function to Door Release.



Scroll right to the <u>Door Release Key</u> column. Enter any number between 1 and 20 digits. It does not matter which number is chosen. Click **Save**.

Relay Output 2 (Output Time is valid when Relay Output function							
Output Time Range	Output Time	Door Release Ke					
3-600 [sec]	5	1234					

#### **Uploading Settings to Stations**

Navigate to Connections, Upload Settings. Select all stations and click Settings.

Con	nection(S) App Integration(C					Settin	a File Uploa	ad		
0	Station Search									
<u>.</u>	Association Settings	Select the station(s) to upload the Setting File(s):								
₽ <b>₽</b>	Download Settings	The Gateway Adaptor will restart when uploading the settings after changing the Maximum Simultaneous Calls. It may take up to 10 minutes to complete.								
	Upload Settings	Station List Required settings.								
<del>A</del>	Upload SSL Certificate	Select	Building Nu	Unit Number	Station Name	Station Type	Status			^
Ū.	Download Log File		01	001	Video Door Station1	IX-DV,IX-DVF(-*)	-			
17	Station Replacement				Gateway Adaptor I	IXGW-GW	-	]		
		4							,	~
	Select Station by Type									
		All		· · ·	✓ Select		Unselect			
		Select file type to be uploaded.								
			Settin	igs	s	ounds		Images	Schedules	

# **Uploading Settings to the Cloud Server and Apps**

Navigate to App Integration, Upload Settings to IXG Cloud Server.



#### Enter the IXG Cloud Server login credentials and click Login.

IXG Support Tool - [IXG Cloud Server Login] X							
IXG Cloud Server Login							
IXG Cloud Server ID or Email Address							
testcompany@company.com							
Password password10							
*Forgot password?							
Login Cancel							

If there is more than one site under the same account, use the drop-down menu to select the proper site. Once the site is selected, click **Upload**.

IXG Support Tool - [IXG C	oud Server Account Administration]	×						
Upload Settings to IXG Cloud Server								
Select Site to Upload	I Settings.							
AppTest								
Select the billing attention for mobile app service								
Administrator	O Property Manager							
Upload	Cancel							