The IX Simple Support Tool is abbreviated programming software designed to quickly configure small IX Series systems (20 stations or less). It allows the configuration of each station’s number, name, and IP address while leaving all other settings at their default values.

For more detailed programming, please visit https://www.aiphone.com/home/products/ix-series#software for the full version of the IX Series Support Tool.

**Getting Started**

The IX Simple Support Tool batch configures all stations simultaneously, finding each station on the network by its MAC address.

It is recommended that the stations and the programming PC are placed on the same unmanaged network for the initial programming process. Once completed, the stations may be removed from this environment and deployed where needed.

Windows Defender and other local firewalls may prevent the search process used by this software, so ensure they are temporarily disabled, or exceptions are made before continuing.

**Logging In**

When first launching the IX Simple Support Tool, enter admin for both the ID and Password and click Login. For first time installations, click **Create New System**.
**Programming Wizard**

The IX Simple Support Tool features a programming wizard that will walk through each step of the programming process.

**System Information**

Enter a System Name, ID, and Password then click the right arrow \(\rightarrow\).

**Station Information**

Support Tool will begin searching the network for stations. Once all stations are found, the station name, number, and last octet of the IP Address can be changed. Note that the first three octets will match that of the programming PC. Once the IP addresses are set, click the right arrow \(\rightarrow\).

**Uploading**

Support Tool will automatically upload the network information and settings to the stations. Allow the stations several minutes to reboot before testing. Once the upload process is complete, click the check mark \(\checkmark\) to exit the wizard.