

## IX Series Updating Firmware

### Introduction

Updating the firmware allows you to enjoy the latest feature set as well as address any patches that may be required for the system to operate properly.

### Download Firmware

Open a browser and go to the IX Series product page on the Aiphone website: <http://www.aiphone.com/IX> Under the **Downloads** tab, you will find the latest version of the firmware for each of the IX Series devices. Click on the desired firmware to download. Save to a location on the PC that is easy to access.

### Firmware Update

Select **Table View**. On the left hand side menu select "**Maintenance > Firmware Update**". Use the **Browse** button to select the downloaded firmware for each station type being updated. Select stations to be updated from the **Station List**. Once all desired stations are selected, click **Update**.

### Update Firmware

Select Firmware files:

IX-MV7-*	<input type="text"/>	<input type="button" value="Browse"/>
IX-RS-*	<input type="text"/>	<input type="button" value="Browse"/>
IX-DV, IX-DVF(*)	<input type="text"/>	<input type="button" value="Browse"/>
IX-DVM	<input type="text"/>	<input type="button" value="Browse"/>
IX-SSA(*)	<input type="text"/>	<input type="button" value="Browse"/>
IX-EA, IX-EAU	<input type="text"/>	<input type="button" value="Browse"/>
IX-FA	<input type="text"/>	<input type="button" value="Browse"/>
IX-SS-2G	<input type="text"/>	<input type="button" value="Browse"/>
IX-SPMIC	<input type="text"/>	<input type="button" value="Browse"/>
IXW-MA	<input type="text"/>	<input type="button" value="Browse"/>
IX-MV	<input type="text"/>	<input type="button" value="Browse"/>
IX-DA	<input type="text"/>	<input type="button" value="Browse"/>
IX-BA	<input type="text"/>	<input type="button" value="Browse"/>

Select Station(s) to update:  
To check the current firmware version, go to "Tool -> Station Search".

Select	Number	Name	Location	Station Type	Status	
<input checked="" type="checkbox"/>	0001	Receptionist		IX-MV7-*	-	
<input type="checkbox"/>	0002	SOC 1		IX-MV7-*	-	
<input type="checkbox"/>	0003	SOC 2		IX-MV7-*	-	
<input type="checkbox"/>	0004	Front Lobby		IX-DV, IX-DVF(*)	-	
<input type="checkbox"/>	0005	Gate Entry		IX-DV, IX-DVF(*)	-	
<input type="checkbox"/>	0006	Elevator Entry		IX-DV, IX-DVF(*)	-	
<input type="checkbox"/>	0007	Shipping		IX-MV7-*	-	

Select Station by Type:  
All

### IMPORTANT:

The IX Support Tool will update all stations sequentially. This could take up to 10 minutes per station. Do not disconnect or remove power from IX Series stations during the firmware update process.