

# **Reducing Chime Volume**

### Introduction

This guide explains how to reduce the chime volume of IX Series stations. The settings for door and master stations are configured separately.

## **Door Station Settings**

Open **IX Support Tool**. Navigate to **Station Settings**, <u>Volume / Tone</u>. Scroll right to the <u>Receive</u> column. Click on the cell for the appropriate door station, and use the dropdown menu to select the desired volume level on a scale from 1 to 10. Click **Update**.



The <u>Receive</u> volume controls the spoken audio produced at the door station as well as the chime volume. Be careful not to set it too low.

#### **Completely Muting the Door Station Chime**

Sometimes it may be preferable to not have a chime at all when the door station calls out. Open **IX Support Tool**. Navigate to **Call Settings**, Call Origination. Click the cell for the door station under Ringback Tone. Set the option to **None** and click **Update**.



| Ringback Tone  |        |
|----------------|--------|
| Call Pattern 4 |        |
|                |        |
| Call Pattern 4 |        |
| Call Pattern 1 |        |
| Call Pattern 1 | $\sim$ |
| None           |        |
| Call Pattern 1 |        |
| Call Pattern 2 |        |
| Call Pattern 3 |        |
| Call Pattern 4 |        |
| Call Pattern 5 |        |
| Call Pattern 6 |        |
| Tremolo Sound  |        |

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# **Master Station Settings**

Navigate to **Station Settings**, <u>Volume / Tone</u>. Scroll right to the <u>Ringtone</u> column. Click on the cell for the desired master station, and use the drop-down menu to select the volume level on a scale from 0 to 10. Click **Update**.



# **Uploading Settings to Stations**

Navigate to File and select Upload Settings to Stations. Select all stations and click Settings to upload settings to stations.

|            |                |                              |          | Setting File      | e Upload |          |                                    |   |
|------------|----------------|------------------------------|----------|-------------------|----------|----------|------------------------------------|---|
| Select the | e station(s) t | o upload the Setting File(s) |          |                   |          |          |                                    |   |
|            |                |                              |          | Station L         | ist      | 1        | lext in red are required settings. |   |
| Select     | Number         | Name                         | Location | Station Type      | Status   |          |                                    | ^ |
|            | 0001           | Master Station1              |          | IX-MV7-*          | -        |          |                                    |   |
|            | 0002           | Master Station2              |          | IX-MV7-*          | -        |          |                                    |   |
|            | 0003           | Master Station3              |          | IX-MV7-*          | -        |          |                                    |   |
|            | 0004           | Master Station4              |          | IX-MV7-*          | -        |          |                                    |   |
|            | 0005           | Master Station5              |          | IX-MV7-*          | -        |          |                                    |   |
|            | 0006           | Master Station6              |          | IX-MV             | -        |          |                                    |   |
|            | 0007           | Video Station1               |          | IX-DV, IX-DVF(-*) | -        |          |                                    |   |
|            | 8000           | Video Station2               |          | IX-DV, IX-DVF(-*) | -        |          |                                    |   |
|            | 0009           | Video Station3               |          | IX-DA             | -        |          |                                    |   |
|            | 0010           | Audio Station1               |          | 17-66-30          | -        |          | >                                  | ~ |
| alact St   | tion by Tun    |                              |          |                   |          |          |                                    |   |
|            | ation by Typ   | 5.<br>V                      | Select   | Unse              | lect     |          |                                    |   |
| elect file | type to be     | uploaded                     |          |                   |          |          |                                    |   |
| Settings   |                | Sound                        | s        | Image             |          | Schedule |                                    |   |