

RY-IP44 Unlocks Door When Call is Placed

Problem

After reprogramming a system that includes the RY-IP44 IP Relay Adaptor, an issue can arise where the RY-IP44 unlocks the door as soon as a call is placed. This is due to default settings in IX Support Tool for door stations such as the IX-DV, IX-SSA, and other models that have more than one output.

Cause

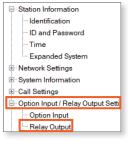
By default, door stations with multiple outputs use Relay Output 1 for Door Release, and Relay Output 2 for a Status Output when the door station places a call. Newer model IP Relay Adaptors like the IXW-MA can tell the difference between the two outputs, but the RY-IP44 cannot. When the secondary relay makes a Status Output, the RY-IP44 interprets that as a door release request and activates.

Solution

Disable the door's Relay Output 2 in IX Support Tool.

Steps

Navigate to **Option Input / Relay Output Settings** in the tree on the lefthand side of IX Support Tool. Click the plus button to reveal the subitems, and select <u>Relay Output</u>.



Under [Display Settings], select Relay Output 2. Remove the checkmarks for the door station under <u>Status Output 2</u>, <u>Outgoing Call</u>. Click **Update**.

0001	0001	Master Station1	IX-MV7-*	Status Output		
0002	0002	Master Station2	IX-MV			
0004	0004	Video Station1	IX-DV, IX-DVF(-*)	Status Output		

Navigate to File and click Upload Settings to Stations. Select all stations from the from the Station List and click Settings.

ect the stat	tion(s) to upload the Set	ing File(s):	Station L			_
			Text in red are required settings.			
	mber Name	Location	Station Type	Status		ŕ
000	1 Master Station	1	IX-MV7-*	·		
000	02 Master Station	2	IX-MV7-*	-		
000	3 Master Station	3	IX-MV7-*	-		
000)4 Master Station	4	IX-MV7-*			
000)5 Master Station	5	IX-MV7-*	-		
000	06 Master Station	5	IX-MV	-		
000	07 Video Station		IX-DV, IX-DVF(-*)			
000	08 Video Station2		IX-DV, IX-DVF(-*)			
000	9 Video Station		IX-DA			
001	In Audio Station		18-66-30			
						-
Select Station by Type:		Select	Unse	lect		

For more details about the features and information above, please contact Technical Support. Aiphone Corporation | <u>www.aiphone.com</u> | (800) 692-0200