

Using DNS Hostnames to Call IX-SOFT

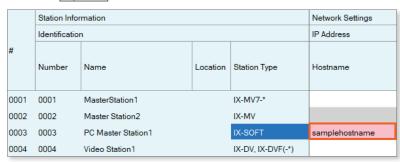
Introduction

Aiphone recommends assigning a static IP address or DHCP reservation for any PC running IX-SOFT. This is because IX Series stations communicate with other stations using a preprogrammed IP address. If the IP address of the PC running IX-SOFT changes, it will not be able to receive calls from the rest of the IX system. This issue can be avoided on networks with a DNS server by programming the IX Series stations to call the IX-SOFT using a DNS hostname. Before proceeding, contact the network administrator to obtain the PC's hostname and a valid internal DNS server address.

Settings for IX-SOFT Stations

In IX Support Tool, navigate to **Network Settings**, <u>IP Address</u>. Enter the hostname for the IX-SOFT stations that will not have a static IP address or DHCP reservation. Click **Update**.



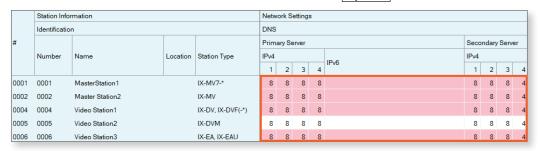


All DNS, and
Hostname addresses
in this document are
only placeholders.
Get the correct
information from the
system administrator.

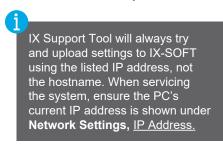
Settings for Stations Calling IX-SOFT

Navigate to **Network Settings**, <u>DNS</u>. Enter the address of the site's DNS server, and a secondary server if available. Repeat these settings for each door or master station that needs to call this instance of IX-SOFT. Click **Update**.





Upload settings to the physical stations and IX-SOFT instances through IX Support Tool. Test these settings, and adjust the network information as necessary.



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