

Exporting and Importing System Configuration Files

Introduction

The IX Support Tool is a software utility used to program IX Series intercoms. It allows settings changes to be applied to every station in the system at once. When taking over an existing installation, the original system configuration is needed to make programming changes. This guide covers how to export system configurations from IX Support Tool on the originating PC and import them on another.

Exporting the Configuration Files

Open IX Support Tool and navigate to **File**, <u>IX Support Tool Export System Configuration</u>. An **Export Settings** window will open. Click **Export**.





The PC will open a prompt. Use it to select a location for the exported configuration file. Click OK.



Exporting the Configuration Files (continued)

This will create a folder at the final destination with the same name as the system in IX Support Tool. Any individual file from inside this folder cannot be imported by itself and will not help with system recovery. The entire folder is needed to transfer the settings to another PC.

If the folder needs to be emailed to its destination, it will need to be compressed first. Right click the folder and select **Send To**, <u>Compressed Folder</u>. If other compression software is installed on the PC, the steps may differ.

Copy or email the compressed folder to the second computer.

Importing the Configuration Files

Right click on the compressed folder on the receiving PC and select **Extract All**. Follow the prompts to extract the compressed files. If other compression software is installed on the PC, the steps may differ.

A)

The default Windows[®] steps will create a nested folder with the same name as the original folder. In future steps, select the nested folder. This is not a concern when using most other compression software.

Open IX Support Tool on the receiving PC. If this is the first time IX Support Tool has been opened on this PC, it will launch into a **New System** window. If there are other configurations available on the PC, it will load the most recently viewed system when IX Support Tool opens. In that case, navigate to **File**, <u>Create New System</u>.

Once the New System window is open, click Import System Configuration

File	(F) Edit(E) Language(V) Tools(T) Help(H)		X Support Tool - [IX Support Too	ol Wizard: New System]			– 🗆 X
•	Create New System						
-	Select Existing System						A.D. 110.00
	Delete Existing System	-5	System Settings			IX Support Tool Settings	 Required Settings
8	Save Settings		System Name 🔶			Enter the number of stations 🔶	
Ľ₽	Download Settings From Station		IP Version:	IPv4 ~		Master Stations	
D_	Upload Settings To Station		Enter contact information (opt	ional):		IX-MV/-*	Station(s)
C	Upload SSL Certificate		Installer Information: 🔶			IX-MV	Station(s)
۵,	Import Setting File		Displays in CONTACT INFOR	MATION of IX-MV7-*,IX-SOFT .		IX-SUFT	Station(s)
-	IX Support Tool Export System Configuration		-			IX-DV. IX-DVF(-*)	Station(s)
	Export to Line Supervision Software					IX-DVM	Station(s)
	Exit		<		>	IX-EA, IX-EAU	Station(s)
			Owner Information: 🔶			IX-DA	Station(s)
			-		0	Audio Stations	
			Notes: ♦			IX-SSA(-*)	Station(s)
			-		^	IX-SS-2G	Station(s)
					~	IX-FA	Station(s)
			Expanded System			IX-SPMIC	Station(s)
			Wizard Programing	O No		IX-BA	Station(s)
			Automatically configure door	release for all stations?		IX-RS-*	Station(s)
			 Yes 	O No		Others	
						IXW-MA	Station(s)
			System ID 🔶		1-20 alphanumeric cha	aracters	
			System Password 🔶		1-20 alphanumeric cha	aracters	
			Restore Setting File	Import System Configuration			Next Cancel

Importing the Configuration Files (continued)

A new window will open. Click **Browse**. Use the system window to navigate to the extracted folder. Click **OK**.

Import System Configuration. Click "Browse" and select the folder where the configuration is saved. Browse Setting file is made before Version IX Support Tool(Ver4.0.0.0). Setting 0001 0002 0003 0004 0005 0006	IN Support Tool - [IX Support Tool Wizard, Step 1→2]	×	× Browse For Folder	>
Import an existing system configuration. Click "Browse" and select the folder where the configuration is saved. Browse Setting file is made before Version IX Support Tool(Ver4.0.0.0). Setting Sett	Import System Configuration		Select Folder	
	Import an existing system configuration. Click "Browse" and select the folder where the configuration is saved. Browse	Back Next	 SQLEXPR_x64_ENU Test Test System Setting 0001 0002 0003 0004 0005 0006 0007 0008 	~

This will open up a new **System Configuration** window, which will display the imported settings. Scroll to the bottom of the window and click **Next**.

1	Station(s)) that have be	een associated with a setting file	e are listed b	elow.						
					Associated S	stations List					
	Select	Number	Name	Location	Station Type	IP Address	Subnet Mask	MAC address	Status	J	^
											~
	<									>	
	Rem	ove						Retry A	ssociation		
	ASSOCI	auon									
							Back	Next	Cancel		
							Duon		0011001		

In the next window, click Finish. IX Support Tool will finalize the import and load Station Information, Identification.

							Comparison Status	0.0
ect th	e station(s)	to upload the Setting File(s):		Station L	ist	Tex	t in red are required setting	15
elect	Number	Name	Location	Station Type	IP Address	Status		^
	0001	Master Station1		IX-MV7-*		-		
	0002	Master Station2		IX-MV		-		
	0003	PC Master Station1		IX-SOFT		-		
	0004	Video Station1		IX-DV, IX-DVF(-*	')	-		
	0005	Video Station2		IX-DVM		-		
	0006	Video Station3		IX-EA, IX-EAU		-		
	0007	Video Station4		IX-DA		-		
	8000	Audio Station1		IX-SSA(-*)		-		
_								>
ect St	ation by Typ	e: ~	Select	Ur	nselect			
					Manual Date / Time	Otest Using d	New Circle	

At this point, the configuration is ready to modify and upload to the stations. Additional programming information can be found here:

IX Series Product Page: <u>https://www.aiphone.com/products/ix-series</u> QuikTech Knowledge Base: <u>https://www.aiphone.com/kbtopic/ix-series</u>