

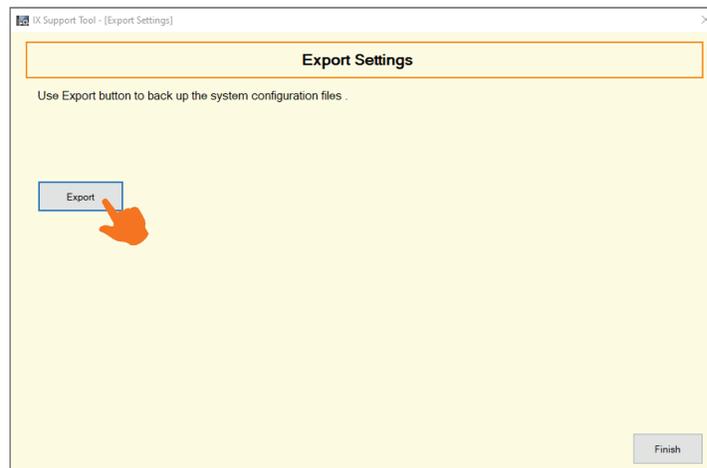
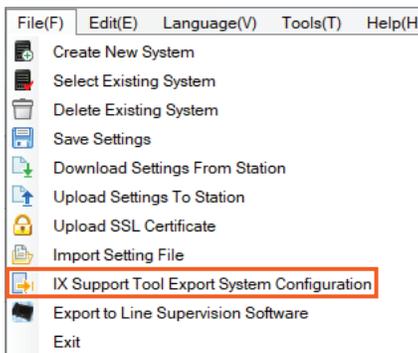
Exporting and Importing System Configuration Files

Introduction

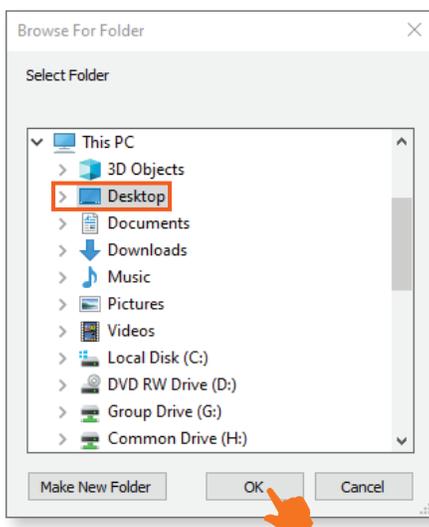
The IX Support Tool is a software utility used to program IX Series intercoms. It allows settings changes to be applied to every station in the system at once. When taking over an existing installation, the original system configuration is needed to make programming changes. This guide covers how to export system configurations from IX Support Tool on the originating PC and import them on another.

Exporting the Configuration Files

Open IX Support Tool and navigate to **File**, IX Support Tool Export System Configuration. An **Export Settings** window will open. Click **Export**.



The PC will open a prompt. Use it to select a location for the exported configuration file. Click **OK**.



Exporting the Configuration Files *(continued)*

This will create a folder at the final destination with the same name as the system in IX Support Tool. **Any individual file from inside this folder cannot be imported by itself and will not help with system recovery.** The entire folder is needed to transfer the settings to another PC.

If the folder needs to be emailed to its destination, it will need to be compressed first. Right click the folder and select **Send To, Compressed Folder**. If other compression software is installed on the PC, the steps may differ.

Copy or email the compressed folder to the second computer.

Importing the Configuration Files

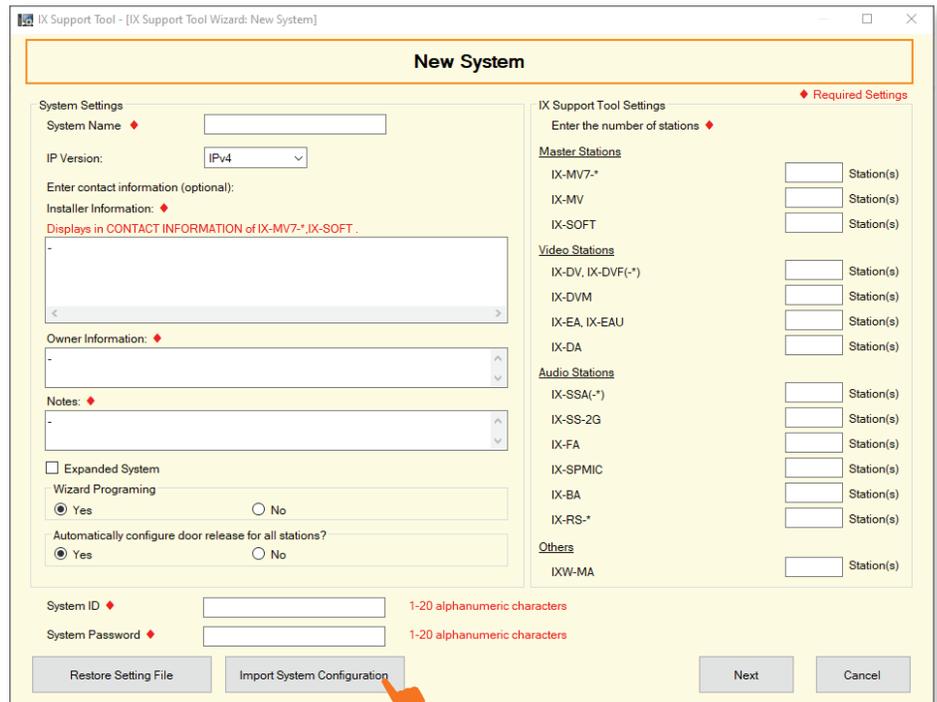
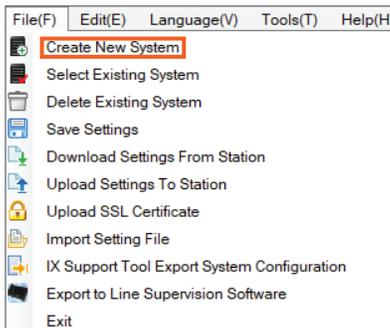
Right click on the compressed folder on the receiving PC and select **Extract All**. Follow the prompts to extract the compressed files. If other compression software is installed on the PC, the steps may differ.



The default Windows® steps will create a nested folder with the same name as the original folder. In future steps, select the nested folder. This is not a concern when using most other compression software.

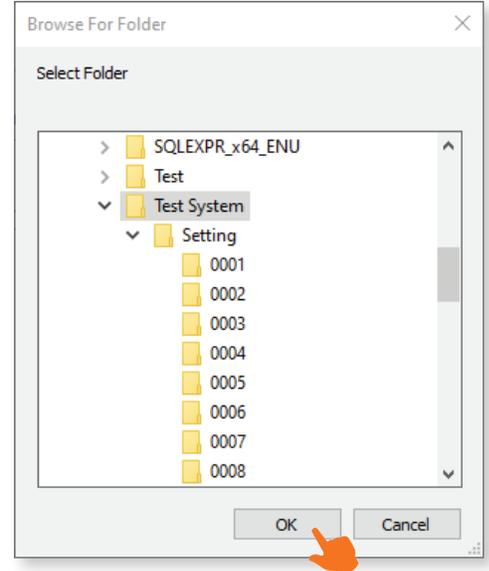
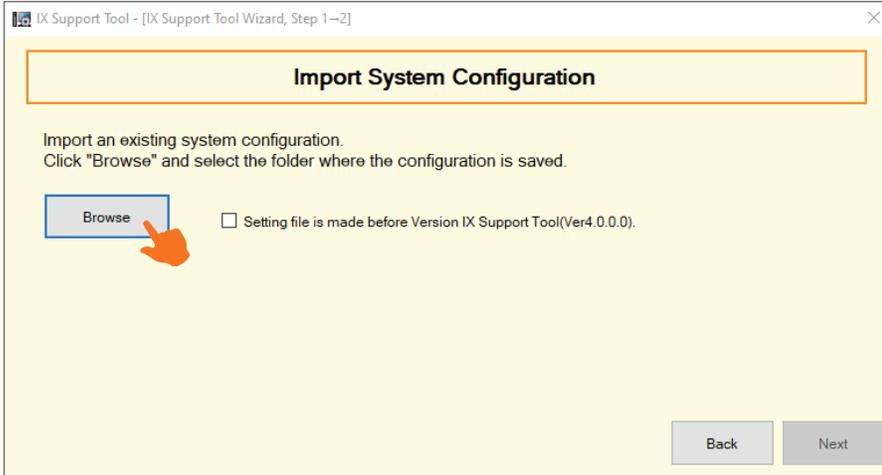
Open IX Support Tool on the receiving PC. If this is the first time IX Support Tool has been opened on this PC, it will launch into a **New System** window. If there are other configurations available on the PC, it will load the most recently viewed system when IX Support Tool opens. In that case, navigate to **File, Create New System**.

Once the **New System** window is open, click **Import System Configuration**.

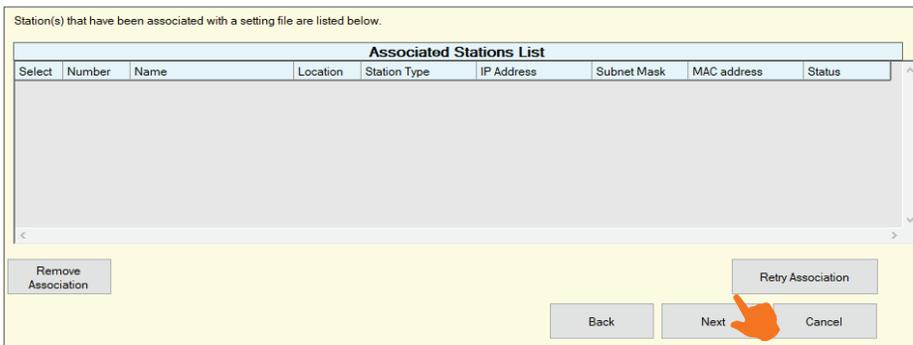


Importing the Configuration Files *(continued)*

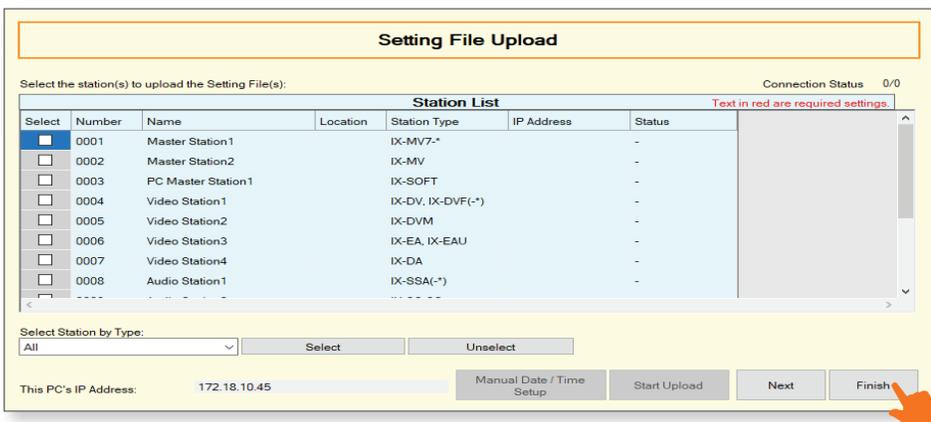
A new window will open. Click **Browse**. Use the system window to navigate to the extracted folder. Click **OK**.



This will open up a new **System Configuration** window, which will display the imported settings. Scroll to the bottom of the window and click **Next**.



In the next window, click **Finish**. IX Support Tool will finalize the import and load **Station Information, Identification**.



At this point, the configuration is ready to modify and upload to the stations. Additional programming information can be found here:

IX Series Product Page: <https://www.aiphone.com/products/ix-series>

QuikTech Knowledge Base: <https://www.aiphone.com/kbtopic/ix-series>

For more details about the features and information above, please contact Technical Support.