**APPLICATION NOTE**

Exporting an IX Series System Configuration

This Application Note is intended for IX Series systems configured with **Support Tool v5.0** or newer. Confirm the version of Support Tool being used by clicking **Help(H)** and selecting **About**. The system configuration file should be exported from Support Tool and then compressed (zipped) to allow the file to be emailed or uploaded to a file sharing service.

Exporting an IX Series System Configuration File

In Support Tool, click **File(F)** and select **IX Support Tool Export System Configuration**. Within the Export Settings window, click Export . Select a folder to save the system configuration to and click Finish when the export is successful.
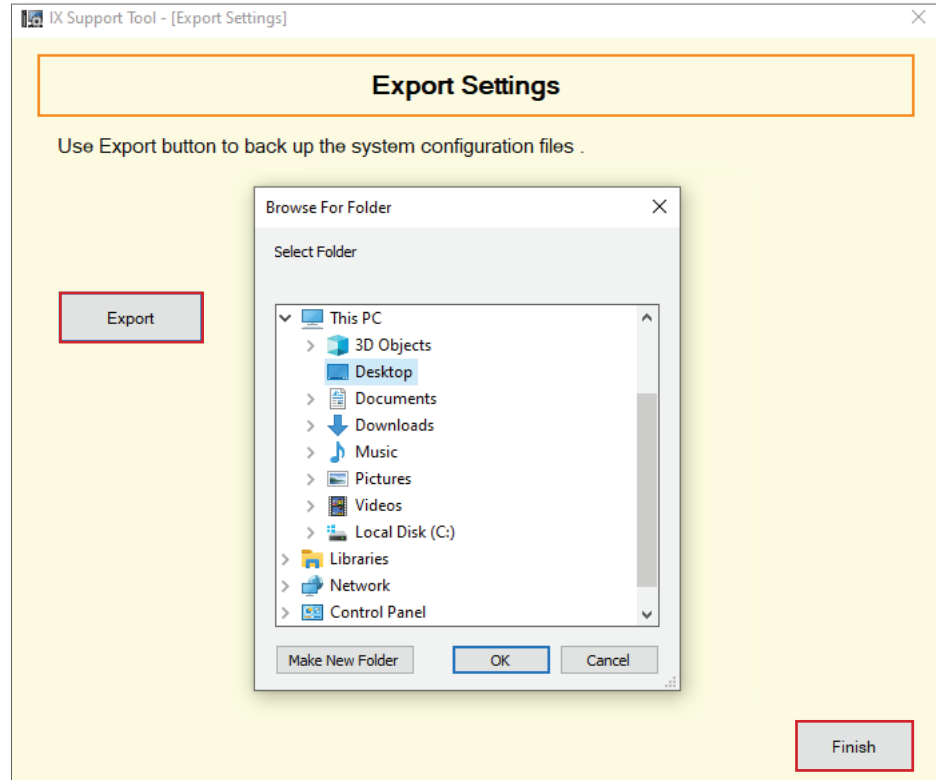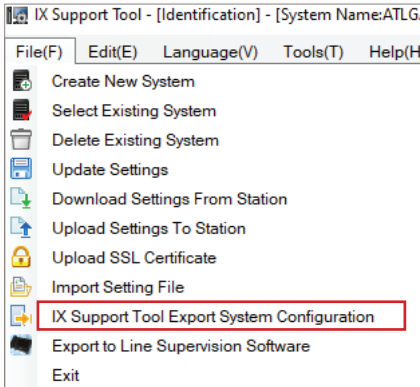
Compressing the Folder

Locate the saved system configuration file. It's file name will be the **System Name** given to it when the system was created This file will need to be compressed to send via email.
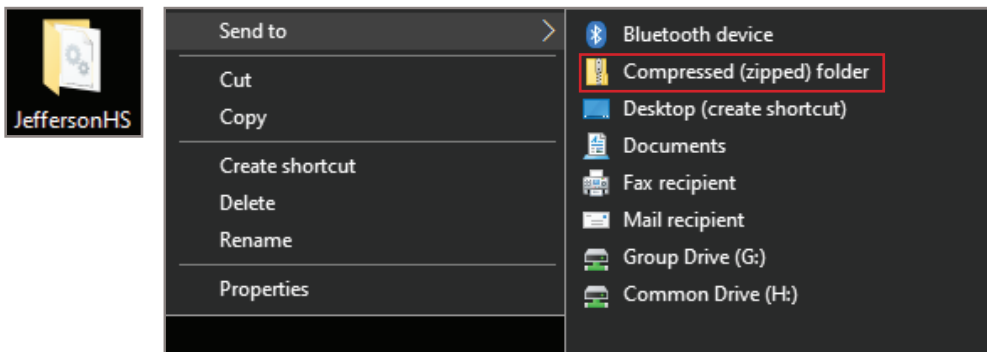
Compressed File

To do this on a Windows 10 PC, right click the folder and hover over **Send to** and select **Compressed (zipped) folder**

For more details about the features and information above, please contact Technical Support.
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