

Exporting an IX Series System Configuration

This Application Note is intended for IX Series systems configured with **Support Tool v5.0** or newer. Confirm the version of Support Tool being used by clicking **Help(H)** and selecting **About**. The system configuration file should be exported from Support Tool and then compressed (zipped) to allow the file to be emailed or uploaded to a file sharing service.

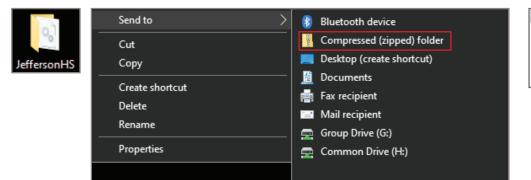
Exporting an IX Series System Configuration File

In Support Tool, click **File(F)** and select **IX Support Tool Export System Configuration**. Within the <u>Export Settings</u> window, click **Export**. Select a folder to save the system configuration to and click **Finish** when the export is successful.

🔝 IX Support Tool - [Identification] - [System Name:ATLGA	IX Support Tool - [Export Settings]	×
File(F) Edit(E) Language(V) Tools(T) Help(H)		
Create New System	Export Settings	
Select Existing System	1 3	
Delete Existing System	Use Export button to back up the system configuration files .	
Update Settings		
Download Settings From Station	Browse For Folder X	
La Upload Settings To Station		
G Upload SSL Certificate	Select Folder	
import Setting File		
IX Support Tool Export System Configuration	Export V 🖳 This PC ^	
Export to Line Supervision Software	> 3D Objects	
Exit	Desktop	
	> Documents Understand	
	> E Pictures	
	> 🐺 Videos	
	> 🛓 Local Disk (C:)	
	> 🐂 Libraries	
	> 🧼 Network	
	> 📴 Control Panel 🗸	
	Make New Folder OK Cancel	
	F	inish

Compressing the Folder

Locate the saved system configuration file. It's file name will be the **System Name** given to it when the system was created This file will need to be compressed to send via email.



Compressed File

To do this on a Windows 10 PC, right click the folder and hover over **Send to** and select **Compressed (zipped) folder**