IX Series 2
Redefining what one IP intercom system can do.

Enterprise Power. Aiphone Reliability.
The Power of an Enterprise Platform

with the Simplicity of a Single System

Meet the New IX Series 2

The platform for enterprise security and communications that grows with a business. It expands a network across multiple security layers for one very powerful solution. No proprietary servers. No annual licensing fees. No need to train staff on multiple systems. In one building, or across worldwide campuses, the IX Series 2 covers every modern security layer you know about today — and the ones you'll sell tomorrow. All with the quality and reliability you expect from Aiphone.

Customers Save Money with Lower Cost of Ownership

The IX Series 2 delivers increasing value over the lifetime of your customer’s investment. It will save end-users time and money with an overall lower cost of ownership. Plus, with Aiphone’s freakish reliability, they can be confident the system will be around and functioning for years to come.

- Less equipment, lower maintenance costs
- No Aiphone licensing fees or central server
- Products known for their unmatched reliability
- Easy to learn UI/UX reduces the need for extended training
- Adaptable to changing technologies

Feature-Rich, Peer-to-Peer Solution

- Outside phone calls can be placed to a direct line when using a compatible SIP server
- Stations can be audited in confidence with line supervision and device check
- Backward/Forward compatibility ensures customers’ investments are protected
- Convenient roaming app empowers staff and guards from anywhere onsite via WiFi
- Internal communications and multiple security layers are integrated in one station
- Receptionist mode allows a master station to become a virtual receptionist for unmanned lobbies
- Great for schools – bell scheduling and alert notifications can be integrated into an existing PA system

I have always specified Aiphone equipment in all the years I have been doing communication systems. It is reliable, well designed, easy to install, and durable.

Alan Maretsky, Owner, AM Services Company
Master Stations
Security Operations Centers (SOC), Reception, Main Offices, Command Stations
- Easily answer calls and unlock doors
- Dynamic touchscreen with intuitive user interface
- Line supervision and device check alerts users when stations are offline or not functioning
- Assess situations more accurately through multiple viewing angles with picture-in-picture
- Bell scheduling and paging
- Scan monitoring

Door Stations
Exterior and Interior Entrances
- Different sizes and finishes to fit a variety of applications
- 1.2 Megapixel camera on video stations
- Edge recording capabilities
- Add 2-way communication to your ONVIF® camera by linking to station
- Audible and visual indicator for call-in and door release

Emergency Stations
Stairwells, Parking Areas, Public Spaces
- SIP compatible stations allow external calling to a direct number, like 911
- Both video and audio-only models available
- Install in emergency towers or wall boxes
- Emergency calls can be addressed first with priority call levels

WiFi Mobile App
Roaming Guards, Onsite Monitoring
- Mobile app is ideal for roaming guards, allowing them to answer calls while walking the facility
- Available for Android® and Apple® devices
- Answer calls and unlock doors

Audio Room Sub Master Stations
Classrooms, Offices, Interior Spaces
- Make direct calls to a single station or group of stations
- Hands-free communication or handset for privacy
- Unlock doors

New and Existing Products
Aiphone develops and enhances products to better serve you and your customers. Below are new and existing IX Series 2 products, along with the discontinued models they will replace (if applicable).

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*To be discontinued March 2019
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Resources to Help You
Visit aiphone.com/IX2 and scroll to find technical and testimonial documents under the ‘Literature’ category:
• Brochures
• Specification Sheets
• Installation Manuals
• Application Notes

Local Service & Outstanding Support
Training, Support, and Service to Ensure Your Success
• Comprehensive product knowledge, so you are always expertly informed
• Specify products 24/7 with QuikSpec Plus
• Award-winning support – providing on-line and in-person training, top-notch technical assistance, and friendly customer service
• Ask how we can customize a solution for you – we offer systems for highly specified or unusual needs

Need assistance with the IX Series 2? Contact us, we’re here to help.
• Customer Service, ext 6100
• Technical Support, ext 6200
• Local Sales Experts, aiphone.com/replist

FREE Product Training
Contact your local sales expert to schedule a convenient time for on-site product training or set up a buddy call demo for your customers.

Campaigning for End-User Demand
Aiphone has a comprehensive marketing campaign to drive end-user demand for the new IX Series 2 solution.


Sponsored Email Announcements – Along with print and digital advertising, we have partnered together with select publications to reach an even broader audience through sponsored email announcements.

Press Release – Our PR firm is ensuring extensive press coverage in key trade publications for target audiences.

Trade Shows – New and existing products will be displayed at local, regional, and national trade shows over the next year. To increase awareness, we are investing in opportunities for special events and booth enhancements.

Email Announcements – Announcement will be sent directly from us to a combination of over 75,000 dealers, integrators, and end-users to drive customer engagement.

For more information, or to request an in-person demo, visit aiphone.com/IX2