GENERAL OVERVIEW:

Group Calls/Pages are initiated by a master station using a speed dial button. A Group Call places a call to all stations in a group with the intention of one of those stations answering to establish two-way communication. A Group Page is used when one-way communication is needed to all stations in a group.

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Creating a Group

Table View

Station View

1.1 - Station View
Switch from Table View to Station View by clicking the Station View button in the top left-hand of Support Tool.

1.2 - System Information / Group
Expand System Information and click Group (for Master).

1.3 - Select a Station
Use the drop-down menu to choose the station number of the master station to be configured and click Select.
Creating a Group (cont.)

1.4 - Group Number
Enter a Group Number.

1.5 - Group Name
Enter a Group Name.

1.6 - Select an Audio Protocol
Use the drop-down menu next to each station and select a broadcasting protocol (U/M) under Audio Protocol to add it to this group.

Note:
Multicast is required when calling more than 50 stations. Multicast may also be utilized to reduce network latency when calling or paging multiple stations, however additional network configuration may be required to allow the use of this protocol. Contact the network administrator if the use of Multicast is needed.

If a master station is part of a group, a Video Protocol may be set for master to master video conferencing during a group call or page.

Note: It is recommended that Multicast is used if paging or group calling utilizing master to master video conferencing. See the previous notation for more information.

1.7 - Update
Click the Update button to save changes.

To configure groups for other master stations, return to Select Station to Edit, use the drop-down menu to choose another station, and click Select.
Setting a Speed Dial Button

2.1 - Station View
Switch from Table View to Station View by clicking the Station View button in the top left-hand of Support Tool.

2.2 - Speed Dials / Favorites
Expand Station Settings and click Speed Dials / Favorites.

2.3 - Select a Station
Use the drop-down menu to choose the station number of the master station to be configured and click Select.

2.4 - Speed Dial Name
Enter a Name for the Speed Dial.

2.5 - Group Page
Select Group Page and enter a Group number in the adjacent box.

2.6 - Priority
Set a Priority for the Group Page.

2.7 - Update
Click the Update button.
For more details about the features and information above, please contact Technical Support.

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**Paging Settings**

- **Table View**
- **Station View**

**3.1 - Station View**
Switch from Table View to Station View by clicking the Station View button in the top left-hand of Support Tool.

**3.2 - Paging Settings**
Expand Paging Settings and click Paging Origination.

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**Paging Origination**

<table>
<thead>
<tr>
<th>Setting</th>
<th>Default Value</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paging Timeout [sec]</td>
<td>30</td>
<td>0-10-500 sec</td>
</tr>
<tr>
<td>Paging Wait Timer [sec]</td>
<td>10</td>
<td>0-1-20 sec</td>
</tr>
<tr>
<td>Urgent Page Response</td>
<td>Enable</td>
<td>Disable</td>
</tr>
<tr>
<td>Lock Paging</td>
<td>Enable</td>
<td>Disable</td>
</tr>
</tbody>
</table>

**Paging Timeout**
Choose the length of the page before an automatic timeout in Paging Timeout.

**Paging Wait Timer**
The time allowed to lapse while the master station is awaiting a response for stations to accept the incoming page before the page begins.

**Urgent Page Response**
Allows the ability to Enable or Disable a station's ability to end or cancel an incoming urgent page.

**Lock Paging**
Enable or Disable a station's ability to page in Lock Paging.

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**Uploading Settings to Stations**

Please refer to page 9 for uploading settings to stations.

**3.3 - Update**
Click the Update button.
All page is an audio only page to all stations in the All Page group. To customize paging settings, refer to the previous steps for Paging Settings.

An All Page can be placed in two ways, by tapping the Page button on the master station and selecting All Page, or a one-touch speed dial button can be added.

4.1 - Station View
Switch from Table View to Station View by clicking the Station View button in the top left-hand of Support Tool.

4.1 - All Page
Expand Paging Settings and click All Page.

All Page
Multicast is utilized for All Page function (by default) and must be configured for the stations. Max. 50 stations can be paged using unicast transmission. Select stations for unicast transmission.

4.3 Select Stations for All Page
An All Page may include up to 50 stations from a master station’s address book. Place a check mark next to each station to be included in the All Page.

If more than 50 stations are required, use a Group Page.

To configure All Page for other master stations, return to Select Station to Edit, use the drop-down menu to choose another station, and click Select.
All Page Speed Dial Button

5.1 - Station View
Switch from Table View to Station View by clicking the Station View button in the top left-hand of Support Tool.

5.2 - Speed Dials / Favorites
Expand Station Settings and click Speed Dials / Favorites.

5.3 - Select a Station
Use the drop-down menu to choose the station number of the master station to be configured and click Select.

5.4 - All Page
Click All Page radio button. A Priority level must also be selected.

5.5 - Update
Click the Update button.

Uploading Settings to Stations

Please refer to page 9 for uploading settings to stations.

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Option Input Page

One of the four available option inputs on an IX-MV-7\* may be used to trigger a page. To use the Option Input Page, All Page or Group Page must be set first.

6.1 - Station View
Switch from Table View to Station View by clicking the Station View button in the top left-hand of Support Tool.

6.2 - Option Input / Relay Output
Expand Option Input / Relay Output Settings and click Option Input.

6.3 - Select a Station
Use the drop-down menu to choose the station number of the master station to be configured and click Select.

6.4 - Function
Click the Paging radio button.

6.5 - Update
Click the Update button.

To configure Option Input Page for other master stations, return to Select Station to Edit, use the drop-down menu to choose another station, and click Select.
6.6 - Option Input Page
Expand Paging Settings and click Option Input Page.

6.7 - Destination
Choose an All Page or a Group as a Destination. If Group is selected, type in a group number or click Open to choose from a list of groups.

6.8 - Priority
Select either Normal or Urgent for a Priority.

6.9 - Update
Click the Update button.

Uploading Settings to Stations

Please refer to page 9 for uploading settings to stations.
The final step in this process is uploading the setting file to each station.

7.1 - Upload Settings to Station
From the menu bar select File then Upload Settings To Station

7.2 - Select Stations
Click Select to check all stations in the system.

7.3 - Upload Settings
Click Settings to begin the upload process.

7.4 - Confirm Status
Using the Status column confirm, that each station has received its setting file.