

Qumulex[®] QxControl[™] Integration

Introduction

IX and IXG Series video door stations can can use ONVIF[®] to stream video to Qumulex's[®] QxControl[™] service. This guide covers the integration, including what needs to be configured in IX or IXG Support Tool and what needs to be configured in QxControl. This integration requires a physical Qumulex gateway, either as the endpoint or to connect with Qumulex's cloud service.

These instructions assume that the appropriate Support Tool has been installed and basic programming is complete. If that is not the case, refer to these resources:

IX Suport Tool: <u>https://www.aiphone.com/IX-SupportTool</u> IX QuickStart Guide: <u>https://www.aiphone.com/IX-Series-QuickStartProgrammingGuide</u> IXG Support Tool: <u>https://www.aiphone.com/IXG-SupportTool</u> IXG QuickStart Guide: <u>https://www.aiphone.com/IXG-Series-QuickStartGuide</u>

Support Tool Navigation

There are two main sections in IX or IXG Support Tool: the top menu and the left menu. These menus will have a main directory, followed by a subdirectory. **The tools will generally match each other; any differences will be noted.**

Instructions pointing to the top menu will be in the format of *Italics*, <u>Underlined</u>. Example: *Connection(S)*, <u>Upload Settings</u>. Instructions pointing to the left menu will be in the format **Bold**, <u>Underlined</u>. Example: **Call Settings**, <u>Incoming Call</u>.

Buttons or settings that need to be clicked will be marked with an orange pointer. If multiple items need to be clicked in the same screenshot, they will be marked with numbers to show the proper order. Important items will be marked with an orange box.

There is a **Save** button in the top left of IXG Support Tool, which is labeled **Update** in IX Support Tool, or some international editions of IXG Support Tool. Clicking this saves the settings locally, but these are not pushed to the stations until they are uploaded.

Support Tool Instructions

In IXG Support Tool, navigate to **Station Information**, <u>ID and Password</u>. For each station that will stream video to QXControl, set credentials under **ONVIF ID**, **ONVIF Password**, **RTSP ID**, and **RTSP Password**. These can be whatever is appropriate for the site. Once everything is filled out, click **Save** or **Update**. Make note of the credentials for later.

Building Nu			Station Informatio	n									
		Station Name	D / Password										
	Unit Number		ID(Administrator)	Password(Admin	User ID	User Password	ONVIF ID	ONVIF Password	RTSP ID	RTSP Password			
01	100	Entrance Station1	sample	****			aiphone	******	aiphone	******			
01	200	Guard Station1	sample	****									
01	300	Master Station1	sample	****									
01	301	Master Station1	sample	****									
01	400	Video Door Station1	sample	****			aiphone	******	aiphone	******			



Support Tool Instructions (continued)

Navigate to Network Settings, IP Address. Make note of the IP addresses for each station to be integrated.

Unit Number	Station Name				IPv4 Address							
		Hostname	IP Version	Static / DHCP	IP Ac	IP Address		Subnet Mask				
					1	2	3	4	1	2	3	4
100	Entrance Station1		IPv4	Static	192	168	1	10	255	255	255	0
200	Guard Station1		IPv4	Static	192	168	1	11	255	255	255	0
300	Master Station1		IPv4	Static	192	168	1	12	255	255	255	0
301	Master Station1		IPv4	Static	192	168	1	17	255	255	255	0
400	Video Door Station1		IPv4	Static	192	168	1	13	255	255	255	0

To upload the settings, navigate to *Connection(S)*, <u>Upload Settings</u> in IXG Support Tool, or *File(F)*, <u>Upload Settings to Station</u> in IX Support Tool. Click <u>Select</u> with **Select Station by Type** set to **All**, and then click <u>Settings</u>. The upload process will begin. This may take several minutes.

	Setting File Upload									
Select th	Select the station(s) to upload the Setting File(s):									
	Station List									
Select	Select Building Nu Unit Number Station Name Station Type Status									
\sim	01	114	Handset Sub Station 1	IX-RS-*	-					
\checkmark	01	114	Master Station2	IX-MV7-*	-					
\checkmark	01	115	Video Door Station1	IX-DV,IX-DVF(-*)	-					
\checkmark	01	116	Tenant Station1	IXG-2C7(-*)	-					
\checkmark	01	144	Entrance Station1	IXG-DM7(-*)	-					
\checkmark	01	1000	Video Door Station1	IX-DV,IX-DVF(-*)	-					
\checkmark			Gateway Adaptor1	IXGW-(T)GW	-					
\checkmark			I/O Adaptor1/4.5.6	IXW-MA	-					
							v			
<			_				>			
Select S	tation by Type	ə.	_			1				
All			✓ Select	1	Unselect					
Select fi	le type to be u	iploaded.								
	Settin	igs 💊	s	ounds		Images	Schedules			
		-	2							

QxControl™ Instructions

Navigate to <u>https://www.qumulex.com</u> and log in with the account credentials for the site. Navigate to **Configuration**, <u>Cameras</u> on the left menu.

× Qx Control	•							
88 Live E Timeline Q Search		Camera Health Camera recording status.	Ľ	Cardholder Activity Select one, some, or all People and generate a cardholder report.	*	Cardholder List All cardholders in the system with their properties, credentials, and groups.	n	Door Activity Select one, some, or all Doors and generate an activity report.
 Places Clips 								
II Reports ô Configuration ~								
ු People දී Groups								
Permissions & Roles								
Gateways								
Cameras								
∐ [Doors								

Click Create Camera

×	Qx Control	٠								
82	Live	E Caro	≡ List	J≟ Name ▼	× Reset Filters					
	Timeline									
Q	Search	•	Create Camer							
0	Places		Name	rlace	🗢 Gateway	IP Address	Enabled			
Þ	Clips		IX-EA	QF2242P10143	🚍 QX Gateway	192.168.1.15:10080	🗸 Enabled			
o00	Reports		IXG-DM7	QF2242P10143	🚍 QX Gateway	192.168.1.163:10080	✓ Enabled			
\$	Configuration 🗸		IX-MV7	QF2242P10143	🚍 QX Gateway	192.168.1.162:10080	Enabled			

Enter a **Camera Name**, which should match the name in Support Tool for simplicity. Select the Qumulex **Gateway** being used from the drop-down menu. Enter the **IP Address** of the station. Change the **Port** to 10080, and leave **TLS** set to off. Enter the ONVIF ID and password created in Support Tool under **Username** and **Password**. Once everything is filled out, click **Create Camera**.

Create Camera		
Camera Name * IX-DVF		
Gateway *	Hostname / IP Address * Port * TLS	
🚍 QX Gateway 🔫	192.168.1.164 10080	Off
Username *	Password *	
****	*****	•
✓ Create Camera S Cancel		

QxControl[™] Instructions (continued)

A status screen for the new camera will appear, then a pop-up will appear in the bottom right showing that the camera was added successfully.

6	Info	🕑 Edit Device		
		∎ ∎	DVF QF2242P10143 QX Gateway	
	Devi	ice Info		
	MAKE		Unknown Make	
	MODE	EL	Unknown Model	
	SERIA	L NUMBER	Unknown Serial Number	
i	Suc until	cessfully create I QxControl suc	d device. Cameras will not show in camera list cessfully connects to the device. IP address or	

username/password errors will prevent that.

The newly added camera will appear in the list under **Configuration**, <u>Cameras</u>. This will include a thumbnail showing the station's video feed and the station's status.

👪 Ca	rd ≡ List	↓≟ Name •	× Reset Filters			
	Create Camer	a				
	Name	Place	≑ Gateway	IP Address	Enabled	≑ Status
	IX-DVF	QF2242P10143	🧱 QX Gateway	192.168.1.164:10080	 Enabled 	Connected
	IX-EA	QF2242P10143	🚍 QX Gateway	192.168.1.15:10080	Enabled	💐 Disconnected