![AIPHONE]

IX|IXG Series
IX-MV7 Unlimited Door Monitoring

IX-MV7 stations can be configured to not have their screens time out during a call or while monitoring, including scan monitoring. This allows the station to be used as a security monitor. The screen will still turn off on its own outside of call or monitoring events.

> *Using this setting may reduce the lifespan of the IX-MV7's screen.*

These instructions assume that the IX|IXG Series stations have already been programmed using IXG Support Tool, and that a copy of the system's configuration is available.
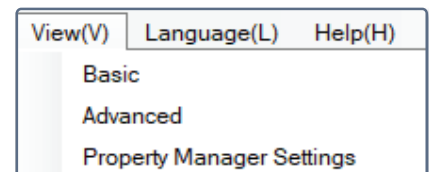
IXG Support Tool can be downloaded from here: https://www.aiphone.com/IXG-SupportTool.

See this link for instructions on exporting and importing a configuration from another PC: https://www.aiphone.com/ixg-export-import.

For more programming instructions, see the IXG Series Quick Start Guide: https://www.aiphone.com/IXG-Series-QuickStartGuide.

IXG Support Tool Settings

Getting Started

Open IXG Support Tool and log in. On the top menu, select **View(V)**, <u>Advanced</u>.

Monitoring Settings

Navigate to **Station Settings**, <u>Monitoring</u> on the side menu. For each IX-MV7, use the drop-down menu under <u>Select</u> to change the time parameter to Infinite. Do this for all stations that will use unlimited door monitoring. Click Save .

Updating Station Firmware

The IX–MV7 firmware needs to be at 8.82 or higher to support unlimited monitoring. To check the current firmware versions on the stations, select **Connection(S)**, Station Search on the top menu.

A station search will begin automatically. Click **Cancel** after five seconds. The current firmware version will be displayed to the right.

Check the latest firmware versions at www.aiphone.com/kbtopic/firmware–ix–ixg. Download and extract the newest firmware version for each station in the system. If there are multiple options, choose the one labeled "Enhanced."

Navigate to **Maintenance**, Firmware Update on the side menu. For each type of station to be updated, click **Browse** to locate the firmware package on the PC.

Select all stations that will have their firmware updated and click **Update**. This process will take several minutes, and the stations will reboot.

> ⓘ *In order to update an IXG–DM7–HIDA's sub–firmware, the built–in card reader's Wiegand connection must be connected to an access control panel.*

> ⓘ *Do not interrupt a firmware update once it has begun, including unplugging the station. Doing so can damage the station. A notification window will appear when all firmware updates are complete.*

Uploading Settings to Stations

To apply the settings to the stations, navigate to **Connection(S)**, Upload Settings on the top menu.

Select each station by placing a check mark next to it, or click Select to select all stations at once. Click Settings to upload station settings, which will complete the programming steps.

> ℹ️ *If the settings upload fails immediately after a firmware update, make sure that the station has finished rebooting.*

Exporting System Settings

Once the upload is complete, it is best practice to create a copy of the system configuration. This allows the settings to be restored, or moved to a new programming PC as needed.

Select **File(F)** from the top menu and click Export System Configuration. Click Export on the new window that appears. If the configuration file needs to be emailed, compress the folder first.

IX-MV7 Station Settings

On each IX–MV7 station, press the **Settings** button in the bottom left.

On the next screen, select the **User** settings.

On the next seen, select **Monitor**.

Use the drop–down menu next to <u>Screen Timeout</u> and set it to OFF. Press **Back**, then **Home** on the main settings screen. Do this for each IX–MV7 that was updated.