INTEGRATION OVERVIEW



Integration with Cisco Unified Communications
Manager provides clearer communication, faster call
routing, and stronger control across your network.

KEY FEATURES

- √ Communicate with intercoms from IP telephones
- √ Unlock doors with dial pad or soft buttons
- √ Manage call and hunt groups
- √ Transfer calls between Aiphone intercoms and Cisco extensions

Integration of Aiphone's IX IXG Series and Cisco Unified Communications

Manager (CUCM) brings advanced IP video intercom functionality into your communications infrastructure.

By registering IX|IXG Series intercoms to CUCM, organizations create a centralized SIP communication system that enhances operational efficiency and real-time situational awareness. SIP calling, door release, and call transfer are all supported features.



Intercom calls can be answered from any compatible SIP device; video gets displayed on supported endpoints to monitor activity happening at the door. Calls can also be initiated back to Aiphone intercoms. This two-way communication provides clear voice and video for a more responsive and cohesive security ecosystem.

Doors can be remotely unlocked from Cisco endpoints during intercom calls. With call transfer, intercom calls can easily be redirected to other intercoms or Cisco extensions.





Cisco Unified Communications Manager (CUCM)





SUPPORTED DEVICES

SINGLE DESTINATION CALL STATIONS



*Scan QR code below to see all compatible stations

SELECTIVE CALL STATIONS







IXG-DM7-HIDA IX-DVF-4A

IX-DVF-6

EMERGENCY CALL STATIONS





IX-DVF-2RA





IX-SSA-2RA

IX-SSA-RA

ANSWERING STATIONS







Platform and Version	CallManager 10.5-15
Method	SIP
Compatibility	IX IXG Series intercom stations

Get more details about our integration with Cisco Unified Communications Manager (CUCM)



WHY AIPHONE? Aiphone Corporation is the global leader in intercoms and access control solutions, dedicated to creating a safer, more efficient, and better-connected world. We offer the largest portfolio of security communications products, ranging from audio intercoms to cutting-edge IP video intercoms and access control. Our solutions are trusted across residential, commercial, educational, and emergency spaces worldwide, delivering tailored security communication solutions to meet the unique needs of any environment. WE PROVIDE UNCOMPROMISED SECURITY POWERED BY HUMAN CONNECTION.