

## Adding Security and Communication to a Marijuana Dispensary



### THE SCENARIO

Being a cash-only operation, this marijuana dispensary attracted criminals who robbed them multiple times. Employees no longer felt safe at work, prompting the owners to invest in an access control and communication system to keep their staff better protected from threats.

There was a main entrance for customers and employees to access the dispensary. Within the dispensary there was retail space, a processing room, and a security office. The retail space was open to the public from the main entrance, but the processing room and office required authorized staff to use traditional keys for entry.

Owners wanted to begin locking the main entrance and require customers to show ID before granting anyone entry into the retail space. Having clear photo evidence on record would help deter crime at the dispensary while providing proof that customers were of legal age to shop there. They wanted the same system to offer their staff easy access at the main entrance. Also, after an incident with a former employee, owners wanted to get away from traditional keys to access the processing room and office. Their preference was to modernize and upgrade to make it easier to disable credentials when staff left their employment.

**Photos of anyone who entered the dispensary were recorded using the intercom, helping deter criminal attempts and threats.**

### THE SOLUTION

Dispensary owners chose a premium access control system with IP video intercom integration and began locking the main entrance during business hours.

A video door station with a built-in proximity reader allowed staff to verify IDs before letting customers into the retail space. Through the recording capability of the intercom, footage of anyone who entered the dispensary was captured. This security feature deterred criminal activity and provided video evidence to authorities when needed.

Upgrading to use credential cards and readers allowed staff to easily access the dispensary, as well as the processing room and security office inside. If staff changed, or permissions needed to be restricted, owners could easily reprogram credentials using the intuitive software.



## Main Entrance (Outdoor)



The video door station made it easy for staff to enter the dispensary with their easy-to-program credential cards, while customers could have their IDs verified before having access granted into the retail space.

## Security Office



## THE BENEFITS

- IP video intercom allowed staff to verify customer IDs before granting access into the dispensary's retail space
- Video door station with a built-in proximity reader at the main entrance provided staff a convenient way to enter with their designated credential cards
- Recording capability from the door station to the intercom in the security office helped deter criminal threats
- Intuitive system management software made it quick and easy to change credentials if staff left or if restrictions needed to be updated
- Compact over-the-door controllers were perfect for the small application size to secure three entrances

## Main Entrance (Indoor)

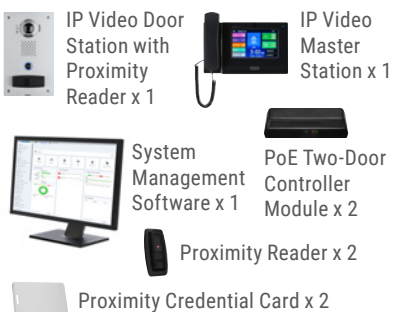


## Staff Entrances



## System Configuration Example

### Aiphone Components



Application was for a marijuana dispensary with three controlled entrances; one exterior and two interior. Diagram represents these entrances.

### Main Entrance (Indoor)

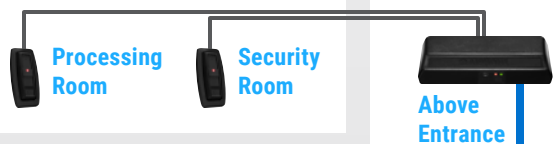


*Built-in card readers made it convenient for staff to access the dispensary.*

### Main Entrance (Outdoor)



### Staff Entrances



### Security Office

