



Avaya Solution & Interoperability Test Lab

Application Notes for Aiphone IX Series Audio Door Stations (IX-SSA) R5.4 and Avaya Aura[®] Communication Manager and Avaya Aura[®] Session Manager R8.1 – Issue 1.0

Abstract

These Application Notes describe the procedures for configuring Aiphone IX Series Audio Door Stations (IX-SSA) which was compliance tested with Avaya Aura[®] Communication Manager and Avaya Aura[®] Session Manager.

The overall objective of the interoperability compliance testing was to verify Aiphone IX Series Audio Door Stations (IX-SSA) functionalities in an environment comprised of Avaya Aura[®] and various Avaya endpoints. Aiphone IX Series Audio Door Stations are SIP based door phones.

Readers should pay attention to **Section 2**, in particular the scope of testing as outlined in **Section 2.1** as well as any observations noted in **Section 2.2**, to ensure that their own use cases are adequately covered by this scope and results.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration steps required for Aiphone IX Series Audio Door Stations to interoperate with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. During the compliance testing, Aiphone IX-SSA was used.

The Aiphone IX Series Audio Door Stations (IX-SSA) are part of Aiphone IX Series Door Stations. The Audio Door Stations, IX-SSA, act as SIP phones when connected to Avaya Aura®. The Audio Door Stations come in both surface mount and flush mount varieties. All door stations have dry contacts that can be used to release doors when activated by another intercom or phone. The dry contacts can also be used to trigger external signaling devices, such as strobes.

During the compliance test, Aiphone IX-SSA registered as a 3rd party SIP phone using UDP to Avaya Aura® Session Manager.

2. General Test Approach and Test Results

The focus of this interoperability compliance testing was to verify that the Aiphone IX-SSA can register as a SIP endpoint on Session Manager, and is able to originate and receive audio calls to and from the Avaya Aura® system.

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

Avaya recommends our customers implement Avaya solutions using appropriate security and encryption capabilities enabled by our products. The testing referenced in these DevConnect Application Notes included the enablement of supported encryption capabilities in the Avaya products. Readers should consult the appropriate Avaya product documentation for further information regarding security and encryption capabilities supported by those Avaya products.

Support for these security and encryption capabilities in any non-Avaya solution component is the responsibility of each individual vendor. Readers should consult the appropriate vendor-supplied product documentation for more information regarding those products.

For the testing associated with these Application Notes, the interface between Avaya systems and Aiphone did not utilize secure capabilities.

2.1. Interoperability Compliance Testing

The general test approach was to place calls to and from, Aiphone IX-SSA, and exercise basic telephone operations. The main objectives were to verify the following:

- Registration
- Calls to Avaya SIP Audio endpoints
- Calls to Avaya H.323 Audio endpoints
- Calls to Avaya Digital & Analog endpoints
- Calls to PSTN via SIP Trunks
- Call termination (origination/destination)
- Serviceability

2.2. Test Results

The test objectives were verified, and the features tested worked as expected.

2.3. Support

For technical support on Aiphone IX-SSA, please contact Aiphone via the following:

Japan

- Web: <https://www.aiphone.co.jp/>
- Phone: 052-228-9961

USA, Canada

- Web: <https://www.aiphone.com/home>
- Email: tech@aiphone.com
- Phone: 800-692-0200

France

- Web: <https://www.aiphone.fr/>
- Phone: 01 69 11 46 00

Australia, New Zealand

- Web: <https://www.aiphone.com.au/>
- Phone: (02)80364507

Singapore

- Web: <http://www.aiphone.com.sg/>
- Email: admin@aiphone.com.sg
- Phone: 6534-1135

United Kingdom

- Web: <https://www.aiphone.co.uk/>
- Phone: 020-7507-6250

3. Reference Configuration

Figure 1 illustrates a sample configuration consisting of Avaya Aura® components and Aiphone IX-SSA.

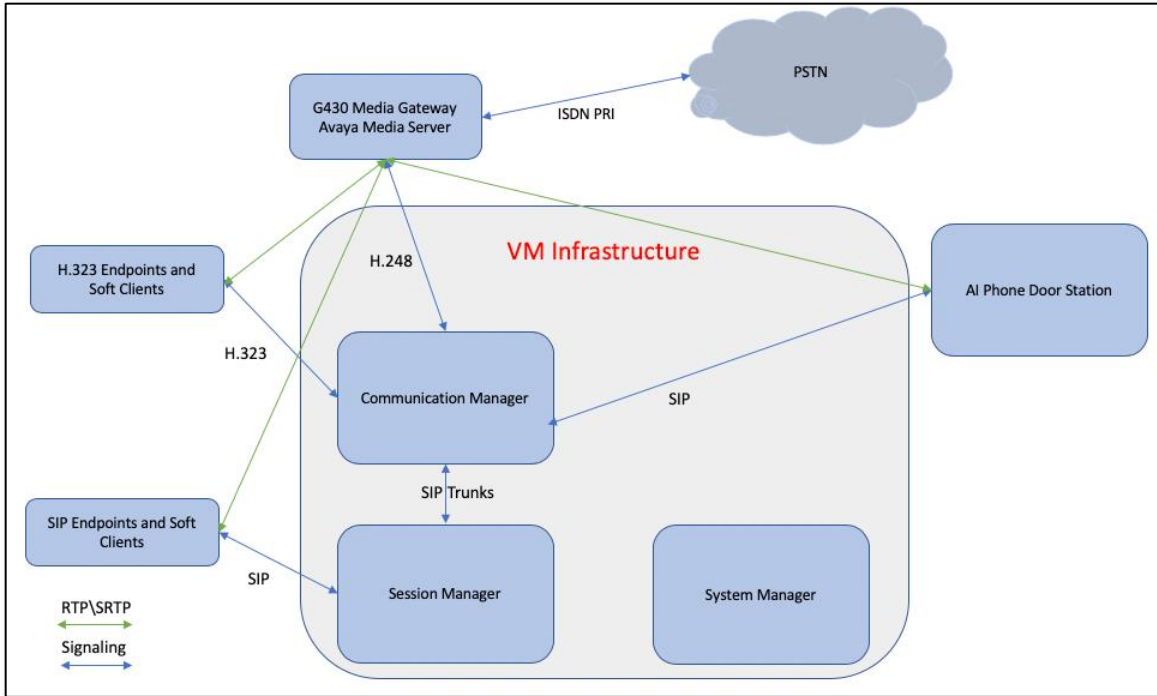


Figure 1: Test Configuration of Aiphone IX-SSA with Avaya Aura®

4. Equipment and Software Validated

The following equipment and software were used for the test configuration.

Equipment	Software/Firmware
Avaya Aura® Communication Manager	8.1.1.0.0.890.25763 (FP1)
Avaya Aura® Session Manager	8.1.1.0.811021
Avaya Aura® System Manager	8.1.1.0.0310782 (FP1)
Avaya 9600 Series H.323 IP Deskphones	6.8304
Avaya J129 SIP Phone	4.0.4.0.10
Avaya IX Workspace	3.7.0.102.3
Avaya H175 Collaboration Station	1.0.2.3
Avaya Vantage K175 Phone	3.5.0
Avaya 9504 Digital Phone	0.55
Avaya 6210 Analogue Telephone	-
Aiphone IX Series Audio Door Station IX-SSA	5.40

5. Configure Avaya Aura® Communication Manager

This section provides the procedures for configuring Communication Manager. The procedures include the following areas:

- Verify System Capacity (License)
- Define Dial Plan

These steps were performed using an SSH Terminal session.

5.1. Verify System Capacity (License)

The license file installed on the system controls these attributes. If a required feature is not enabled or there is insufficient capacity, contact an authorized Avaya sales representative. Use the **display system-parameters customer-options** command to determine these values. On **Page 1**, verify that the **Maximum Off-PBX Telephones** allowed in the system is sufficient. One OPS station is required per SIP device.

```
display system-parameters customer-options                               Page 1 of 12
                                OPTIONAL FEATURES

G3 Version: V18                                                         Software Package: Enterprise
Location: 2                                                             System ID (SID): 1
Platform: 28                                                            Module ID (MID): 1

                                USED
Platform Maximum Ports: 48000    73
Maximum Stations: 36000          48
Maximum XMOBILE Stations: 36000    0
Maximum Off-PBX Telephones - EC500: 41000    0
Maximum Off-PBX Telephones - OPS: 41000    27
Maximum Off-PBX Telephones - PBFMC: 41000    0
Maximum Off-PBX Telephones - PVFMC: 41000    0
Maximum Off-PBX Telephones - SCCAN: 0        0
Maximum Survivable Processors: 313        0

(NOTE: You must logoff & login to effect the permission changes.)
```

On **Page 2** of the **system-parameters customer-options form**, verify that the number of **Maximum Administered SIP Trunks** supported by the system is sufficient.

```

display system-parameters customer-options                               Page 2 of 12
                                OPTIONAL FEATURES

IP PORT CAPACITIES                                                    USED
    Maximum Administered H.323 Trunks: 12000                          0
    Maximum Concurrently Registered IP Stations: 2400                  3
    Maximum Administered Remote Office Trunks: 12000                  0
Max Concurrently Registered Remote Office Stations: 2400              0
    Maximum Concurrently Registered IP eCons: 128                      0
    Max Concur Reg Unauthenticated H.323 Stations: 100                 0
    Maximum Video Capable Stations: 36000                            0
    Maximum Video Capable IP Softphones: 2400                         16
    Maximum Administered SIP Trunks: 12000                            10
Max Administered Ad-hoc Video Conferencing Ports: 12000              0
    Max Number of DS1 Boards with Echo Cancellation: 688              0
  
```

5.2. Define the Dial Plan

Use the **change dialplan analysis** command to define the dial plan used in the system. This includes all telephone extensions. In the sample configuration, telephone extensions are 5 digits long and begin with **7**.

```

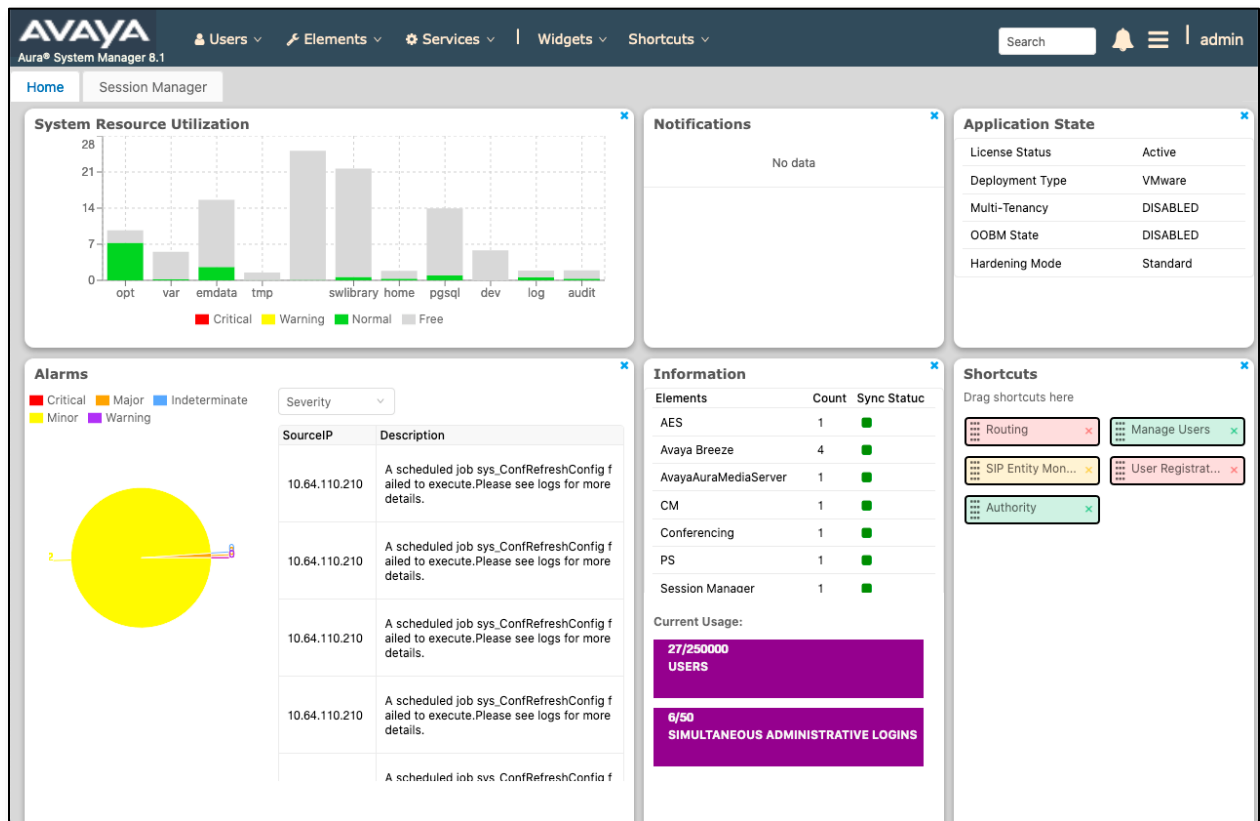
change dialplan analysis                                               Page 1 of 12
                                DIAL PLAN ANALYSIS TABLE
                                Location: all                            Percent Full: 1

    Dialed   Total   Call   Dialed   Total   Call   Dialed   Total   Call
    String   Length  Type   String   Length  Type   String   Length  Type
1         3   dac
2         5   ext
3         5   ext
4         5   aar
7         5   ext
8         1   fac
9         1   fac
*         3   fac
#         3   fac
  
```

6. Configure Avaya Aura® Session Manager

This section describes aspects of the Session Manager configuration required for interoperating with Aiphone IX-SSA. It is assumed that the Domains, Locations, SIP entities, Entity Links, Routing Policies, Dial Patterns and Application Sequences have been configured where appropriate for Communication Manager and Session Manager.

Session Manager is managed via System Manager. Using a web browser, access **https://<ip-addr of System Manager>/SMGR**. In the **Log On** screen, enter appropriate **User ID** and **Password** and click the **Log On** button.



6.1. Verify Session Manager Listen Port for SIP Endpoint Registration

Each Session Manager Entity must be configured so that SIP endpoint can register to it using UDP, TCP, or TLS. From the web interface click **Routing** → **SIP Entities** (not shown) and select the Session Manager entity used for registration. In the compliance test, **TCP** and **UDP** listen ports were used.

<input type="checkbox"/>	Listen Ports	Protocol	Default Domain	Endpoint	Notes
<input type="checkbox"/>	5060	TCP	avaya.com	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	5060	UDP	avaya.com	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	5061	TLS	avaya.com	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	5062	TLS	avaya.com	<input type="checkbox"/>	

Select : All, None

6.2. Add a SIP User

A SIP user must be added for Aiphone IX-SSA. Click **User Management** → **Manage Users** → **New** (not shown) and configure the following in the **Identity** tab.

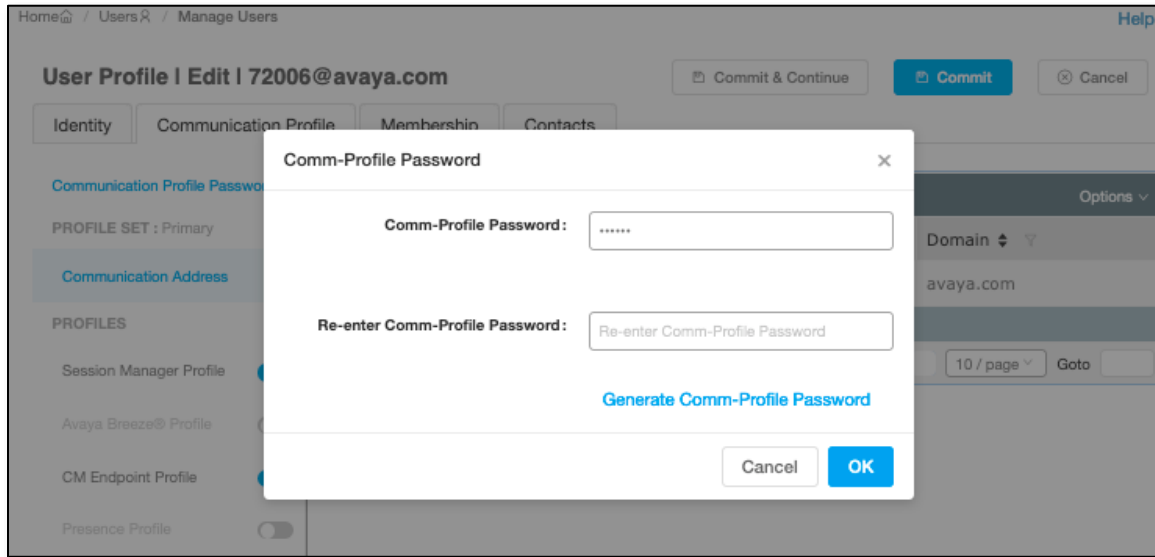
- **First Name** and **Last Name** - Enter an identifying name
- **Login Name** Enter the extension number followed by the domain, in this case **72006@avaya.com**

The screenshot shows the 'User Profile | Edit | 72006@avaya.com' interface. The 'Identity' tab is selected, and the 'Basic Info' section is active. The form contains the following fields:

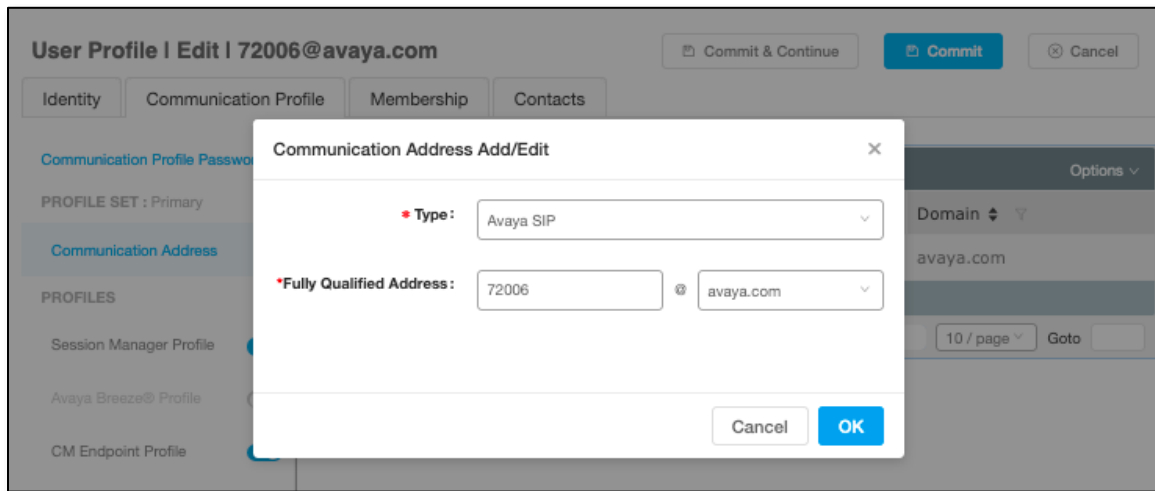
- User Provisioning Rule:** A dropdown menu.
- Last Name:** SSA
- Last Name (in Latin alphabet characters):** SSA
- First Name:** IX
- First Name (in Latin alphabet characters):** IX
- Login Name:** 72006@avaya.com
- Middle Name:** Middle Name Of User
- Description:** Description Of User
- Email Address:** Email Address Of User
- Password:** (empty)
- User Type:** Basic
- Confirm Password:** (empty)
- Localized Display Name:** SSA, IX
- Endpoint Display Name:** IX-SSA
- Title Of User:** Title Of User
- Language Preference:** English (United States)
- Time Zone:** (-6:0)Mountain Time (...)
- Employee ID:** Employee Id Of User
- Department:** Department Of User
- Company:** Company Of User

Note in this and subsequent steps, press **Commit & Continue** after making entries or selections.

Click the **Communication Profile** tab and in the **Communication Profile Password** and **Confirm Password** fields, enter a numeric password. This will be used to register the device during login.



In the **Communication Address** section, for **Type** select **Avaya SIP** from the drop-down list. In the **Fully Qualified Address** field enter the extension number as required and select the appropriate **Domain** from the drop-down list. Click **OK** when done.



Click on the **Session Manager Profile** link and configure the **Primary Session Manager, Max Simultaneous Devices, Origination Application Sequence, Termination Application Sequence** and **Home Location**, from the respective drop-down lists.

The screenshot displays the 'User Profile | Edit | 72006@avaya.com' interface. The 'Communication Profile' tab is selected. On the left, the 'Session Manager Profile' is enabled. The main configuration area includes:

- SIP Registration:**
 - Primary Session Manager: sm81
 - Secondary Session Manager: Start typing...
 - Survivability Server: Start typing...
 - Max. Simultaneous Devices: 2
 - Block New Registration When Maximum Registrations Active?:
- Application Sequences:**
 - Origination Sequence: cm81
 - Termination Sequence: cm81
- Emergency Calling Application Sequences:**
 - Emergency Calling Origination Sequence: Select
 - Emergency Calling Termination Sequence: Select
- Call Routing Settings:**
 - Home Location: DevConnect

Buttons for 'Commit & Continue', 'Commit', and 'Cancel' are visible at the top right.

Click the **CM Endpoint Profile** link and configure as follows:

- **System** - Select the relevant Communication Manager SIP Entity from the drop-down list
- **Profile Type** - Select **Endpoint** from the drop-down list
- **Extension** - Enter the required extension number, in this case **72006**
- **Template** - Select **J129_DEFAULT_CM_8_1** from the drop-down list
- **Port** - The “IP” is auto filled out by the system

Click on **Endpoint Editor** in the Extension field to edit Communication Manager settings if desired.

The screenshot displays the 'User Profile | Edit | 72006@avaya.com' interface. The 'Communication Profile' tab is active. The left sidebar shows 'CM Endpoint Profile' as the selected profile. The main configuration area includes the following fields and options:

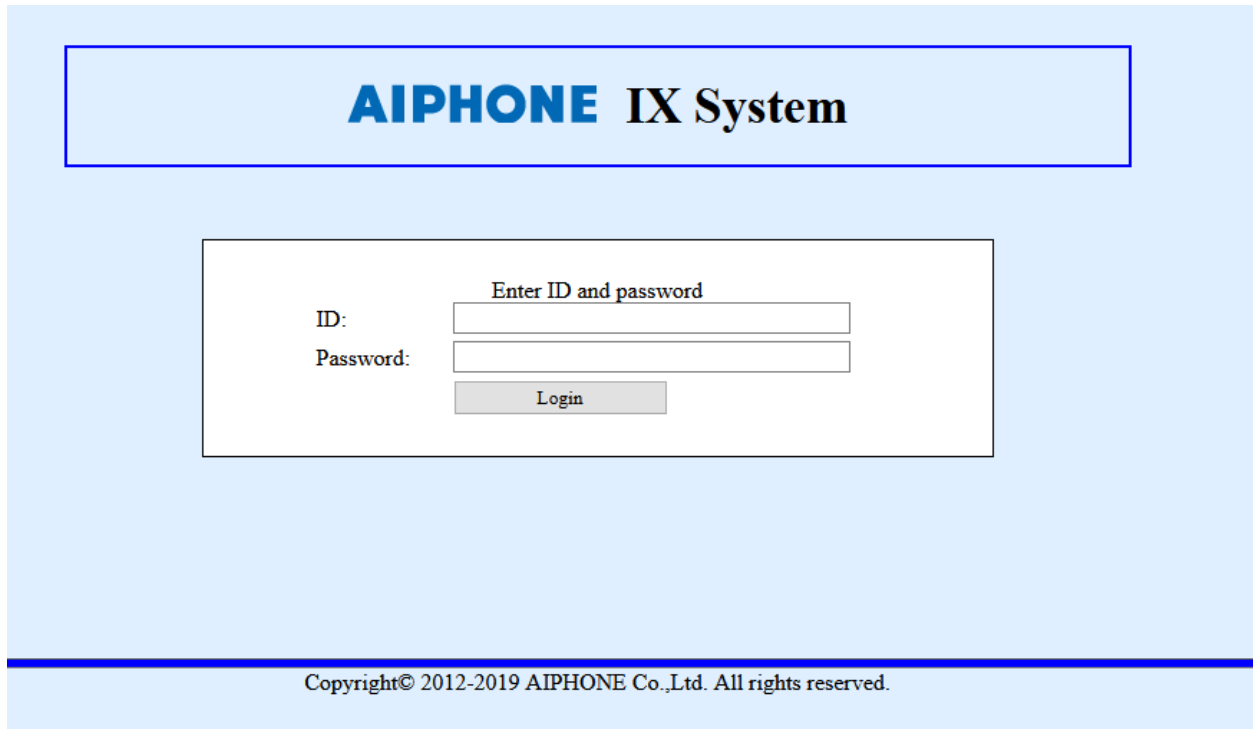
- System:** cm81
- Profile Type:** Endpoint
- Extension:** 72006 (with an 'Endpoint Editor' icon)
- Set Type:** J129
- Port:** S000093
- Preferred Handle:** 72006@avaya.com
- Sip Trunk:** aar
- System URI:** 72006@avaya.com
- Enhanced Call-Info Display for 1-line phones:**
- Override Endpoint Name and Localized Name:**
- Use Existing Endpoints:**
- Template:** Start typing...
- Security Code:** Enter Security Code
- Voice Mail Number:** [Empty field]
- Calculate Route Pattern:**
- Delete on Unassign from User or on Delete User:**
- Allow H.323 and SIP Endpoint Dual Registration:**

Buttons at the top right include 'Commit & Continue', 'Commit', and 'Cancel'.

7. Configure Aiphone IX Series Audio Door Station

This section provides steps to configure Aiphone IX-SSA.

To configure Aiphone IX-SSA, using a web browser, navigate to <https://<IP Address of IX-SSA>/webset.cgi?login> and log in using appropriate credentials.



AIPHONE IX System

Enter ID and password

ID:

Password:

Login

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Once logged in, for the **Number** field, type in the SIP extension that is being configured (from **Section 6.2**), and a desired **Name**. Select **Update** to save changes.

From the left, select **Network Settings** → **SIP** and configure as follows:

- **SIP Signaling Port:** Set to **5060**.
- **User Agent:** Type in a desired value.
- **ID:** SIP Extension number from **Section 6.2**.
- **Password:** SIP Extension password from **Section 6.2**.
- **IPv4 Address:** LAN IP Address of Session Manager
- **Port:** Set to **5060**.

Once done, select **Update** to save changes.

From the left, select **Call Settings** → **Called Stations** and configure as follows:
 The numbers configured here will be dialed when the button on the IX-SSA is pressed.

- **Station Number:** Type in an extension number that will be called for a given line.
- **IPv4:** Type in the LAN IP Address for Session Manager.

Select **Update** to save changes.

The screenshot shows the 'AIPHONE IX System Setting' web interface. The page title is 'IX System Setting' and the category is 'Audio Stations'. The station type is 'IX-SSA(*)'. There is an 'Update' button in the top right corner. The main content area is titled 'Call Settings' and contains a section for 'Called Stations (for Door)'. Below this, there is an 'Option Input #' dropdown menu set to 'Group 01'. A red warning message states: 'Station Number must be 3-5 digits. (3-32 digits for VoIP Phone). IPv4 must be 1.0.0.1-223.255.255.254 or hostname(1-64 alphanumeric characters). IPv6 must be ::FF:0:FEFF:FFFF:FFFF:FFFF:FFFF:FFFF or hostname(1-64 alphanumeric characters). Enter SIP Primary Server IP address for VoIP Phone, set only one VoIP Phone per call group. Station Type must be "VoIP Phone" when calling via SIP server. U = Unicast, M = Multicast'. Below the warning is a table with columns for '#', 'Station Number', 'IPv4 Address', and 'IPv6 Address'. The table has two rows: row 1 has '70103' in the Station Number column and '10.64.110.212' in the IPv4 Address column; row 2 is empty.

#	Station Number	IPv4 Address	IPv6 Address
1	70103	10.64.110.212	
2			

8. Verification Steps

The following steps may be used to verify the configuration:

- In the System Manager web interface, navigate to Elements → Session Manager → System Status → User Registrations to confirm successful registration.

The screenshot shows the Avaya Aura System Manager 8.1 web interface. The main content area is titled "User Registrations" and contains a table of user registrations. The table has the following columns: Details, Address, First Name, Last Name, Actual Location, IP Address, Remote Office, Shared Control, Simult. Devices, AST Device, and Registered (Prim, Sec, Surv). The second row is selected, showing details for user 72006@avaya.com.

Details	Address	First Name	Last Name	Actual Location	IP Address	Remote Office	Shared Control	Simult. Devices	AST Device	Registered		
										Prim	Sec	Surv
<input type="checkbox"/> - Show	72008@avaya.com	IX	SSG2G	---	192.168.4.131	<input type="checkbox"/>	<input type="checkbox"/>	1/2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> - Show	72006@avaya.com	IX	SSA	---	192.168.4.133	<input type="checkbox"/>	<input type="checkbox"/>	1/2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> - Show	---	IX	DA	---	---	<input type="checkbox"/>	<input type="checkbox"/>	0/2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> - Show	---	IX	MV7	---	---	<input type="checkbox"/>	<input type="checkbox"/>	0/2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> - Show	---	IX	RS	---	---	<input type="checkbox"/>	<input type="checkbox"/>	0/2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> - Show	---	IX	DV	---	---	<input type="checkbox"/>	<input type="checkbox"/>	0/2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> - Show	---	IX	EA	---	---	<input type="checkbox"/>	<input type="checkbox"/>	0/2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Place a call from Aiphone IX-SSA to an Avaya endpoint. The state of the call be viewed on Communication Manager using the **status trunk** command in a SAT Terminal session:

```
status trunk 1

                                TRUNK GROUP STATUS

Member      Port      Service State      Mtce Connected Ports
                               Busy

0001/0001 T000001 in-service/active  no    T000002
0001/0002 T000002 in-service/active  no    T000001
0001/0003 T000003 in-service/idle    no
0001/0004 T000004 in-service/idle    no
```

To view the status of the endpoints connected to the SIP Trunk, and codecs in use, use **status trunk 1/0001** where /0001 is a trunk port connected to the call.

```
status trunk 1/0001                                     Page 4 of 4

                                SRC PORT TO DEST PORT TALKPATH

src port: T000001
T000002:TX:192.168.4.130:40750/g711u/20ms
001V062:RX:10.64.50.54:2054/g711u/20ms:TX:ctxID:542
001V061:RX:ctxID:542:TX:10.64.50.54:2056/g711u/20ms
T000001:RX:192.168.4.133:20000/g711u/20ms
```

9. Conclusion

Aiphone IX-SSA was compliance tested with Avaya Aura[®]. Aiphone IX-SSA functioned properly for feature and serviceability.

10. Additional References

Avaya product documentation can be found at: <http://support.avaya.com>

Documentation related to Aiphone IX-SSA can be found at:

Japan: <https://www.aiphone.co.jp/products/business/ix/>

USA, Canada: <https://www.aiphone.com/home/products/ix-series>

France: <https://www.aiphone.fr/catalogue/interphonie-ip-protocole-sip-ix/>

Australia, New Zealand: <https://www.aiphone.com.au/product/ix/>

Singapore: <http://www.aiphone.com.sg/>

United Kingdom: https://www.aiphone.co.uk/featured_item/ix2/

Appendix A

Following devices are based on the same firmware as IX-SSA:

- IX-SSA
- IX-SSA-RA
- IX-SSA-2RA
- IX-SSA-RA-FR
- IX-SSA-2RA-FR
- IXSSAL
- IXSSA2L

The difference in each IX-SSA devices is their mounting method:

- IX-SSA
 - Flush mounting
- IX-SSA-RA
 - Flush mounting
 - Emergency button
- IX-SSA-2RA
 - Flush mounting
 - Emergency button
 - Normal call button
- IX-SSA-RA-FR
 - Flush mounting
 - Emergency call button
 - French notation
- IX-SSA-2RA-FR
 - Flush mounting
 - Emergency button
 - Normal call button
 - French notation
- IXSSAL
 - Flush mounting
 - Hearing aid
- IXSSA2L
 - Flush mounting
 - Hearing aid
 - 2 call buttons

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