



UNCOMPROMISED SECURITY

Powered by Human Connection



C O N T E N T S

About Aiphone	4
Who We Serve	6
Security Journey	8
● Essential Security	10
● Enhanced Security	14
● Elevated Security	18
● Access Control	24
Trusted Worldwide	28
Contact Us	30



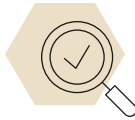


YOUR PARTNER

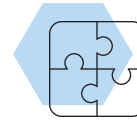
for Every Step of the Security Journey



At Aiphone, we provide cutting-edge security communication solutions that enhance safety, connectivity, and convenience. Our mission goes beyond that: we empower everyone to see, speak, and unlock doors to those you trust, recognizing that human decisions are essential to true security.



Trusted by tens of thousands of organizations around the world—including corporate campuses, schools, and government facilities—we offer the world's largest portfolio of security communication products, ranging from audio intercoms to state-of-the-art IP video intercoms and access control.



Our solutions stand out for functionality, accessibility, and integration capabilities. No matter where you stand in your security journey, we have the expertise and technology to elevate your communication and access control systems.

#1 TRUSTED BRAND

OVER 75 YEARS

Established in Japan in 1948 and expanded to the United States in 1970, we are the leading intercom manufacturer worldwide.

200K+ ORGANIZATIONS

Over 200,000 organizations made Aiphone their first choice for security and communication solutions.

3M+ DOORS

You can find our intercoms providing security and visitor screening at over 3,000,000 doors, inside and out.

150+ PRODUCTS

A wide variety of intercoms and access control products are available to meet your unique security requirements.

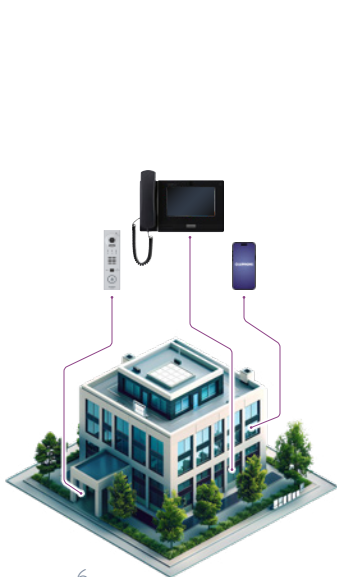


Who We Serve

WE UNDERSTAND every industry has unique SECURITY NEEDS.

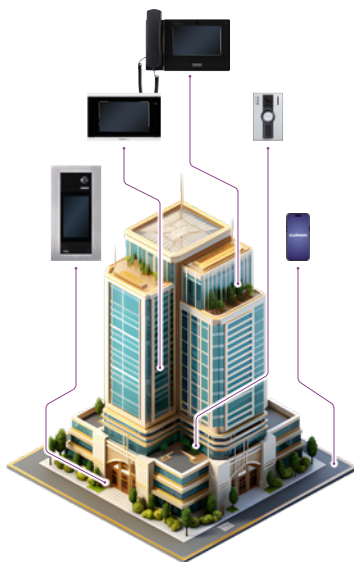
COMMERCIAL

Office buildings, retail stores, and warehouses seeking an affordable, yet reliable, video intercom solution with two-way audio communication and door release.



MULTI-TENANT / MIXED-USED

Gated communities, apartment complexes, and mixed-use developments seeking a solution that features a user-friendly entrance panel, easy tenant management, and a mobile app that enhances the security and end user experience for residents and tenants.



LARGE CAMPUSES

Corporate and healthcare campuses with multiple entrances and communication points seeking a highly customizable intercom solution to enhance visitor screening and management, as well as improving internal communication.



Our VERSATILE SOLUTIONS cater to organizations in a wide range of markets.

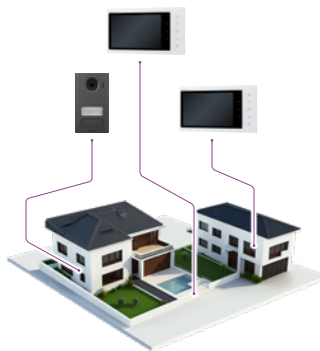
EDUCATION

K-12 schools, college, and university campuses with multiple entrances that require a unified video intercom and access control solution for identity verification, remotely unlock doors from a camera view, and other features like paging and chime scheduling for announcements and emergency broadcasts.



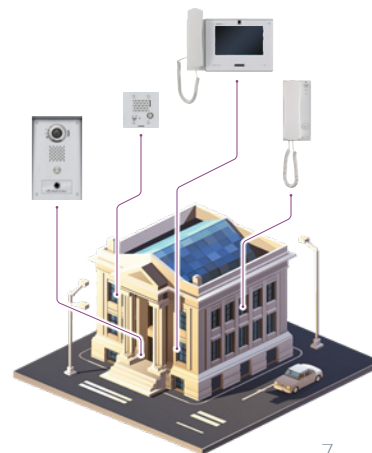
RESIDENTIAL

Single family houses, townhouses, and larger homes seeking enhanced security and communication measures. Our video intercom solutions withstand harsh weather, offer uninterrupted connection, and give you the convenience of an app on mobile devices to monitor, communicate, and unlock doors.



PUBLIC SECTOR

From transportation hubs to financial and judicial institutions, we provide the highest level of protection for critical infrastructure across the world. This is why we are the preferred security solution provider for federal, state, and local governments.



Whether you're starting with a video intercom system for added security and convenience, incorporating access control features as your organization scales, or looking to integrate all layers of your security, we have a solution tailored to your needs.

Our comprehensive range of video intercom and access control solutions are designed to maximize flexibility and scalability without compromising convenience or ease of use.



Start your project at a preferred level. Expand at your pace.

ESSENTIAL

ENHANCED

ELEVATED

ACCESS CONTROL

Security Journey



ESSENTIAL SECURITY



ESSENTIAL SECURITY

Basics for Your Daily Living

The foundation of modern security begins with the ability to see, talk to, and unlock doors for visitors. This simple yet powerful layer of protection allows you to proactively identify and communicate with visitors before letting them in.

Homes, small offices, and retail stores alike can benefit from this essential level of security, ensuring a safer and more convenient experience for everyone.

SAFETY

Verify visitors' identities before allowing them entry.

CONVENIENCE

Remotely answer and unlock doors for delivery vendors or trusted guests.

DETERRENCE

Thwart potential intruders with the presence of a video intercom.



JV Series

- 1 video door station and 2 answering stations
- IP54 rated to withstand dust and water
- IK08 vandal resistance
- Corrosion-resistant
- Nighttime LED
- 7" screen
- Picture memory
- Retrofit-friendly



JO Series

- 2 video door station and 2 answering stations
- Includes free mobile app for up to 8 devices
- IP54 rated to withstand dust and water
- IK08 vandal resistance
- Corrosion-resistant
- Nighttime LED
- 7" touchscreen
- Video recording
- Retrofit-friendly



JP Series

- 4 doors stations and 8 answering stations
- Wide angled camera with advanced light adjustments
- Auto image capture
- IK08 vandal resistance
- 7" touchscreen
- Audio indicators and T-Coil connection for accessibility
- Answer hands-free or with the included handset

Security Journey

ENHANCED SECURITY



A1PHONE IX-DV

ENHANCED SECURITY

Fortified for Everyday Safety

The next level of security involves expanding communication and surveillance capabilities. Customized call routing guarantees visitors will receive a prompt response and that conversations across different areas are always quick and easy.

See a broader view of your surroundings by integrating with cameras and video management systems. This improves visibility and allows you to record calls and incidents, all contributing to a more secure environment.

COMMUNICATION

Unify communication across your entire building with the ability to immediately answer door station calls, transfer answered or incoming calls, and speak internally between rooms or offices.

AWARENESS

Improve your situational awareness with the ability to monitor any video intercom station at your discretion, providing a visual overview of your property.

RECORDING

Record and store video footage of all door calls, whether answered or missed, allowing you to review interactions in case of security incidents.



JP Series

- 4 doors stations and 8 answering stations
- Wide angled camera with advanced light adjustments
- Auto image capture
- IK08 vandal resistance
- 7" touchscreen
- Audio indicators and T-Coil connection for accessibility
- Answer hands-free or with the included handset

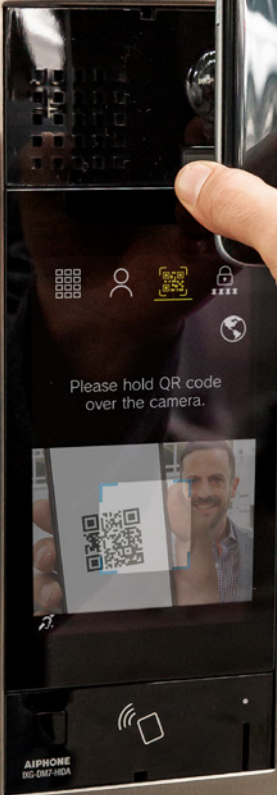


IX | IXG Series

- Select the number of stations to grow with your needs
- IP65 rated to withstand dust and water
- IK08 vandal resistance
- Call transferring, paging, bell scheduling, and internal communication
- Unlock doors with answering stations, VoIP telephones, mobile devices, and PC software
- Issue temporary QR codes for visitor access
- SIP and ONVIF® compliant allow integration with telephone and video management solutions

Security Journey

ELEVATED SECURITY



ELEVATED SECURITY

Modern Protection

A unified security ecosystem is essential for organizations with complex security needs. Integrating with leading technology partners streamlines security protocols and automates threat responses, such as triggering alarms or recording video. Advanced call routing not only ensures a smooth and secure visitor experience, but also fortifies internal communication.

Adding access control gives precise control over who enters specific areas and when—maximizing safety while maintaining operational efficiency. With a powerful communication solution that seamlessly integrates into this ecosystem, your organization's security reaches unprecedented levels of sophistication.

INTEGRATION

Designed with open platforms in mind, we offer easy integration with technology partners like Genetec®, Milestone®, and Exacq®.

EMERGENCY

We provide a single security communication platform, offering ADA-compliant emergency towers, wall boxes, and intercoms.

MOBILE

From video calls, to access control, to in-the-moment system management, our suite of mobile apps provide modern security solutions for today's requirements.



IX | IXG Series

- Unlimited number of door stations, emergency stations, answering stations, and sub stations
- IP65 rated to withstand dust and water
- IK08 for vandal resistance
- Call transferring, paging, bell scheduling, and internal communication
- Unlock doors with answering stations, VoIP telephones, mobile devices, and PC software
- Issue temporary QR codes for visitor access
- SIP and ONVIF® compliance allows integration with video management and telephone solutions



Security Journey

Designed for a wide variety of applications, our hardwired stations provide consistent, reliable communication with authorities in an emergency. We offer customizable towers in lightweight aluminum with optional enhancements, such as loud speakers and IP camera arms. These complement multiple layers of security from video surveillance to mass notification.


Our SIP compliant emergency stations make it easy to call an outside number and be addressed as a priority call. The IX | IXG Series provides live video monitoring, allowing authorities to assess and respond to critical situations.



Emergency Series

- Integrate with all layers of security, from video management systems to access control
- SIP allows outgoing calls directly to a phone line or call center
- Line Supervision and Device Check verify everything is connected and functioning
- On-board recording with microSD™ captures audio and video
- ONVIF® video streaming 24/7
- ADA-compliant wall boxes, towers, and emergency stations





Security Journey

ACCESS CONTROL



A C C E S S C O N T R O L

For Every Step of Your Journey

Elevate your organization's security with an access control solution designed to pair with our entire intercom portfolio. Our AC Series gives you the power to tailor permissions for different employees, easily manage schedules for varying shifts or holidays, and eliminate the need for physical keys.

The system maintains a detailed audit history, creating a record of all entry and exit activity for added accountability. By controlling access to specific areas, you not only protect your assets, but also create a safer workplace for your employees.

PERMISSIONS

Grant tailored permissions based on individual schedules; restrict access to authorized personnel only.

ACCOUNTABILITY

Track access events and create a record of all entry and exit activities to uphold accountability among your property's personnel.

SCALABILITY

Easily adapt to your growing needs by adding users and access points without the restrictions of physical keys.



AC Nio™ Management Software

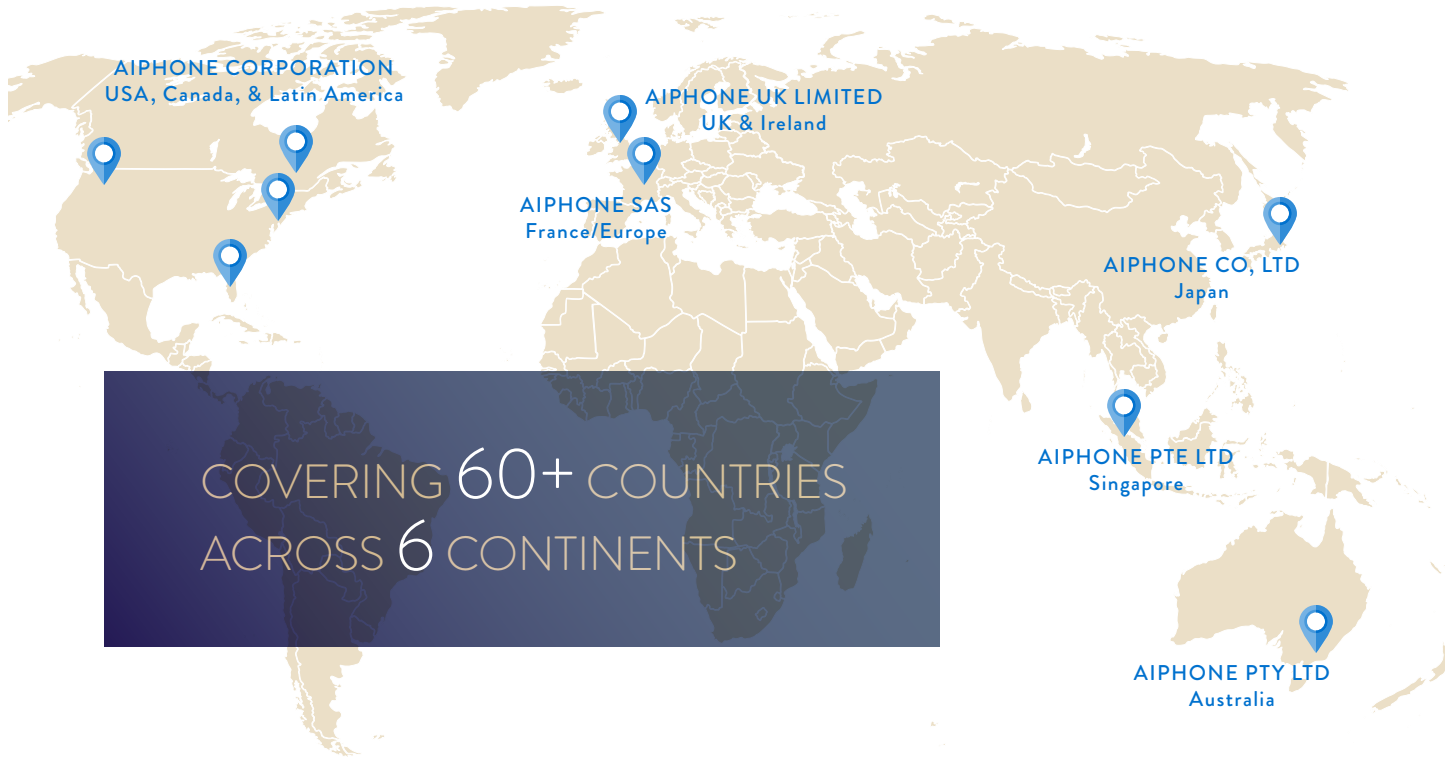
- Up to 100,000 users
- Cloud-based and on-site deployment options
- Active Directory integration
- Modern dashboard with simple user interface
- Digital key mobile app and temporary visitor passes
- Adjustable administrator security and access privilege groups provide ultimate control over user permissions
- Robust reporting options
- Integration with video management systems, wireless locks, and more

AC Series Hardware

- Expansion is easy with no limits on readers and access points
- Unobtrusive, discreet design harmonizes with all façades
- Compact PoE two-door controllers or traditional panels
- Store up to 50,000 events locally
- Battery backup keeps your building safe in any event

Trusted Worldwide

GLOBAL REACH



RECOGNITION



*Exclusive Intercom
Manufacturer to Win the
Prestigious Deming Prize*



*First in North
America to Receive
ISO 9001:2015*



*Award-Winning
Products, Staff,
and Services*

TECHNOLOGY PARTNERS

AVAYA

avigilon™

 **BOSCH**


CISCO

DW
DIGITAL WATCHDOG

Genetec™

 **Hanwha**
Techwin America

 **PRO**

 **LENEL·S2**

 **milestone**

 **Mitel**

tyco | Software House

CHOSEN BY THOUSANDS OF ORGANIZATIONS

BANK OF AMERICA 

Coca-Cola

 **Domino's**

FedEx

THE HOME DEPOT

Jack
in the box


KAISER PERMANENTE®

KM

★ **macy's**

M
MARRIOTT


salesforce







WALT DISNEY

Contact Us

E M B A R K

On Your Security Journey Today

REGIONAL SALES

Over 40 regional sales experts and engineers are here to provide support at any stage of your security journey, offering in-person product demonstrations, site walks, and system design services for customers across the Americas.

NATIONAL ACCOUNTS

Our dedicated team specializes in projects for national and enterprise customers. We tailor to your specific requirements, like creating A&E specifications, providing constructive solutions, developing custom products, writing support literature, and offering integration with multiple technology platforms.

We are here to help, contact us anytime.

Info@aiphone.com (800) 692-0200

OFFICE LOCATIONS – AMERICAS

HEADQUARTERS

Redmond, WA

CANADIAN OFFICE

Laval, QC

EASTERN OFFICE

Cherry Hill, NJ

SOUTHERN OFFICE

Tampa, FL

EXPERIENCE AIPHONE FOR FREE



Product Demos



Risk Assessments



Troubleshooting





SECURITY
starts with Aiphone
AT YOUR DOOR

 **AIPHONE**.com

